

## eServices - Bug #95

### Available actions - Compensation Assessment step

07/21/2016 10:11 AM - Saja Nakhleh

<b>Status:</b>	Closed	<b>Start date:</b>	07/21/2016
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Saja Nakhleh	<b>% Done:</b>	100%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Co-Workers:</b>		<b>Actual Result:</b>	1- The actions Are NOT available and enabled: - Contact Planning study dep - Contact Real Estate for assessment - Contact Internal Department  2- The "تمديد عقد المالك للمالكين" action IS exist !
<b>Severity:</b>	Normal	<b>Environment:</b>	Development
<b>Category:</b>	Compensation	<b>Transaction Number:</b>	4022016001819351
<b>Sub-Category:</b>	Worklist	<b>Username:</b>	bomohammed
<b>Step_Description:</b>		<b>Browser:</b>	Firefox
<b>Pre_Conditions:</b>		<b>URL:</b>	
<b>Expected Result:</b>	1- The actions should be available and enabled: - Contact Planning study dep - Contact Real Estate for assessment - Contact Internal Department  2- The "تمديد عقد المالك للمالكين" action should not be exist !	<b>Test Case ID:</b>	
<b>Description</b> 1- Open a transaction in the Compensation Assessment step 2- Observe the available actions			

### History

#### #1 - 07/21/2016 10:34 AM - Saja Nakhleh

- Transaction Number changed from 4022016001819361 to 4022016001819351

#### #2 - 08/22/2016 11:26 AM - Hazem Shoushari

- Status changed from Open to Fixed

- Assignee changed from Hazem Shoushari to Saja Nakhleh

- % Done changed from 0 to 100

- Environment Development added

- Environment deleted (QA)

2- The "تمديد عقد المالك للمالكين" action IS exist !

this is not an action, this is a disabled check box(enabled in parallel step "land reg and survey dept") added by Saad recommendation.

#### #3 - 10/04/2016 12:04 PM - Saja Nakhleh

- Status changed from Fixed to Feedback

- Assignee changed from Saja Nakhleh to Hazem Shoushari

First issue still duplicated !

**#4 - 10/20/2016 01:28 PM - Hazem Shoushari**

- Contact Real Estate for assessment
- Contact Internal Department

this actions are included in contact external department table

**#5 - 10/20/2016 01:29 PM - Hazem Shoushari**

- Assignee changed from Hazem Shoushari to Saad Jaradat

**#6 - 10/20/2016 02:44 PM - Saja Nakhleh**

- File 199.GIF added
- File 200.GIF added
- Assignee changed from Saad Jaradat to Hazem Shoushari

1- Contact Planning study dep:

Tested and verified. kindly consider the attached evidence ( # 199)

2- Contact Real Estate for assessment

The action is exist, but when clicking it an error will be occurred ( evidence # 200)

3- Contact Internal Department

the actions not exist (either with the name: Contact Municipality )

**#7 - 10/31/2016 01:32 PM - Saja Nakhleh**

- File 203.GIF added
- File 204.GIF added

All the issues have been verified.

A new issue have been occurred:

On the [Communication Channels with Departments] section;

- The update action is available for real state (Evidence # 204)
- and disabled for Municipality (Evidence # 203)

**#8 - 10/31/2016 01:53 PM - Hazem Shoushari**

- Assignee changed from Hazem Shoushari to Saja Nakhleh

note that communication with external department available for real estate only in this step.

**#9 - 10/31/2016 01:59 PM - Saja Nakhleh**

- Status changed from Feedback to Closed

Confirmed as mentioned on the latest SRS version.

Files			
46.gif	49.3 KB	07/21/2016	Saja Nakhleh
199.GIF	188 KB	10/20/2016	Saja Nakhleh
200.GIF	165 KB	10/20/2016	Saja Nakhleh
204.GIF	88.2 KB	10/31/2016	Saja Nakhleh
203.GIF	83.8 KB	10/31/2016	Saja Nakhleh