eServices - Bug #76

Contact client for rejection - Compensation Emp step

07/17/2016 05:13 PM - Saja Nakhleh

Status:	Closed	**Start date:**	07/17/2016
Priority:	Normal	**Due date:**	
Assignee:	Saja Nakhleh	**% Done:**	100%
Category:		**Estimated time:**	0.00 hour
Target version:		**Spent time:**	0.00 hour
Co-Workers:		**Actual Result:**	The transaction is not assigned to a specific user !!! Observe the attached evidence !
Severity:	Normal	**Environment:**	Development
Category:	Compensation	**Transaction Number:**	4022016001817939
Sub-Category:	Worklist	**Username:**	ahhumaid
Step_Description:		**Browser:**	Firefox
Pre_Conditions:		**URL:**	
Expected Result:	The trasnaction shoud be assigned to the applicant	**Test Case ID:**	

Description

1- Open transaction in [Compensation Employee (Technical Section)] Step
2- Click the action : Contact client for rejection
3- Navigate to the inquery screen and search for the transaction

History

#1 - 07/19/2016 02:24 PM - Hazem Shoushari

- Status changed from Open to Fixed

- Assignee changed from Hazem Shoushari to Saja Nakhleh

- % Done changed from 0 to 100

- Environment Development added

- Environment deleted (QA)

#2 - 07/21/2016 10:44 AM - Saja Nakhleh

- File 49.GIF added

- File 50.gif added

1- The comments cannot be added so the transaction cannot be returned.
2- the actions are on read only mode

#3 - 07/21/2016 10:44 AM - Saja Nakhleh

- Username changed from test_company to ahhumaid

- Browser Firefox added

#4 - 07/21/2016 10:45 AM - Saja Nakhleh

- Status changed from Fixed to Feedback

- Assignee changed from Saja Nakhleh to Hazem Shoushari

- % Done changed from 100 to 0

#5 - 08/09/2016 12:27 PM - Saja Nakhleh

- File 99.GIF added

The issues above have been verified.
A new related issue has been occurred:
1- Click Contact client for rejection
2- Open the transaction using the user Ahhumaid
3- Click Reject

An error will be occurred as on the attached evidence!!!

#6 - 08/25/2016 12:02 PM - Hazem Shoushari

- Status changed from Feedback to Fixed

- Assignee changed from Hazem Shoushari to Saja Nakhleh

- % Done changed from 0 to 100

#7 - 09/26/2016 02:31 PM - Saja Nakhleh

- File 132.GIF added

- Status changed from Fixed to Closed

Tested and verified. Kindly consider the attached evidence

Files

21.GIF	160 KB	07/17/2016	Saja Nakhleh
50.gif	33.8 KB	07/21/2016	Saja Nakhleh
49.GIF	74.5 KB	07/21/2016	Saja Nakhleh
99.GIF	11.3 KB	08/09/2016	Saja Nakhleh
132.GIF	111 KB	09/26/2016	Saja Nakhleh