

## eServices - Bug #546

### Receptionist (Rejection Request)

01/04/2018 03:24 PM - Saja Nakhleh

<b>Status:</b>	Fixed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Hazem Shoushari	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Co-Workers:</b>		<b>Actual Result:</b>	1- the following actions are NOT shown: 1. <input type="checkbox"/> Update transactions details – No need for fees payment again 2. <input type="checkbox"/> Return to Department  2- the signature section is exist and editable! Kindly consider the attached evidence
<b>Severity:</b>	Normal	<b>Environment:</b>	Development
<b>Category:</b>	Site plan	<b>Transaction Number:</b>	
<b>Sub-Category:</b>		<b>Username:</b>	rusershj/dtps1234
<b>Step_Description:</b>		<b>Browser:</b>	Firefox
<b>Pre_Conditions:</b>		<b>URL:</b>	
<b>Expected Result:</b>	1- the following actions should be shown: 1. <input type="checkbox"/> Update transactions details – No need for fees payment again 2. <input type="checkbox"/> Return to Department  2- the signature section should NOT be exist	<b>Test Case ID:</b>	
<b>Description</b> 1- Open a transaction on the draftman step 2- Click Contact client for rejection 3- Open the transaction using the [Receptionist (Rejection Request)] user 4- Observe the available actions and the editable fields			

### History

#### #1 - 01/07/2018 05:59 PM - Hazem Shoushari

- Status changed from Open to Fixed
- Assignee changed from Hazem Shoushari to Saja Nakhleh
- % Done changed from 0 to 100

#### #2 - 01/08/2018 01:25 PM - Saja Nakhleh

- Status changed from Fixed to Feedback
- Assignee changed from Saja Nakhleh to Hazem Shoushari

#### #3 - 01/08/2018 02:37 PM - Saja Nakhleh

Reject action: does not work once it's clicked, nothing will happen

#### #4 - 01/17/2018 11:44 AM - Hazem Shoushari

- Status changed from Feedback to Fixed

- Assignee changed from Hazem Shoushari to Saja Nakhleh
- Environment Development added
- Environment deleted (QA)

**#5 - 01/21/2018 03:47 PM - Saja Nakhleh**

- File 24.JPG added
- Assignee changed from Saja Nakhleh to Hazem Shoushari

Once the reject reason is selected, then an error will be occurred as on the attached evidence (# 24)

**#6 - 01/24/2018 02:59 PM - Saja Nakhleh**

The "Null error" bug has been tested and verified. But the reject action does not check if the "Update transactions details – No need for fees " value is selected, as mentioned in the SRS.

Files			
17.JPG	52.5 KB	01/04/2018	Saja Nakhleh
24.JPG	59 KB	01/21/2018	Saja Nakhleh