

eServices - Bug #537

Site Plan - GIS is NOT Ready - Missed steps

12/07/2017 10:27 AM - Saja Nakhleh

| | | | |
|--------------------------|--|----------------------------|--|
| Status: | Fixed | Start date: | 12/07/2017 |
| Priority: | Immediate | Due date: | |
| Assignee: | Waleed Mari | % Done: | 100% |
| Category: | | Estimated time: | 0.00 hour |
| Target version: | | Spent time: | 0.00 hour |
| Co-Workers: | | Actual Result: | 1- The fees amount is > 0 2- The transaction is assigned to the fees Auditor Step - although the Calculation service is up 3- The transaction always skips the (fees payment) step and assigned directly to the Draftman step 4- the transaction will SKIP the *Planning Studies Department Manager (Send to Customer)* step, and it will be completed from the Department Manager! Kindly consider the attached evidence (5.jpeg) |
| Severity: | Major | Environment: | Development |
| Category: | Site plan | Transaction Number: | 1022017000203148 |
| Sub-Category: | | Username: | |
| Step_Description: | | Browser: | Firefox |
| Pre_Conditions: | | URL: | |
| Expected Result: | 1- The fees amount is > 0 2- The transaction should skip the fees Auditor Step - as the Calculation service is up 3- The transaction should assigned be to the (fees payment step) 4- the trx should be sent to the *Planning Studies Department Manager (Send to Customer)* as a final step, then should be completed! | Test Case ID: | |

Description
Steps
1- Submit any Site plan transaction (area: alshnoof)
2- Open the transaction using the receptionist user (ahhumaid)
3- Click Approve
4- Observe the new step
5- Approve the trasnaction to the final step (Completed), Observe the last step

History

#1 - 12/11/2017 12:43 PM - Saja Nakhleh

- Subject changed from Site Plan - GIS is NOT Ready to Site Plan - GIS is NOT Ready - Missed steps
- Description updated
- Expected Result updated
- Actual Result updated
- Transaction Number changed from 1022017000203069 to 1022017000203148

#2 - 12/12/2017 12:09 PM - Saja Nakhleh

- *Expected Result updated*
- *Actual Result updated*

#3 - 12/24/2017 04:16 PM - Hazem Shoushari

- *Status changed from Open to Fixed*
- *Assignee changed from Hazem Shoushari to Saja Nakhleh*
- *% Done changed from 0 to 100*
- *Environment Development added*
- *Environment deleted (QA)*

1,2,3 : fixed
4 : not a bug

#4 - 12/24/2017 05:03 PM - Saja Nakhleh

- *Assignee changed from Saja Nakhleh to Waleed Mari*

Issue [#3](#) not fixed ! as the applicant name is not retrieved normally and it's not sent by the submission form !
assign to Waleed to advice.

Files

| | | | |
|-------|---------|------------|--------------|
| 1.JPG | 56.7 KB | 12/07/2017 | Saja Nakhleh |
|-------|---------|------------|--------------|