

eServices - Bug #45

Service Engineer - Available actions

05/15/2016 11:52 AM - Saja Nakhleh

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|--------------------------|---|----------------------------|---|
| Status: | Closed | Start date: | 05/15/2016 |
| Priority: | Normal | Due date: | |
| Assignee: | Saja Nakhleh | % Done: | 0% |
| Category: | | Estimated time: | 0.00 hour |
| Target version: | | Spent time: | 0.00 hour |
| Co-Workers: | | Actual Result: | "Push back", "Preview final report" and "Update transaction details – No need for fees payment again" Are available |
| Severity: | Normal | Environment: | QA |
| Category: | Interlock | Transaction Number: | |
| Sub-Category: | Worklist | Username: | Yamalali |
| Step_Description: | | Browser: | Firefox |
| Pre_Conditions: | | URL: | |
| Expected Result: | "Push back", "Preview final report" and "Update transaction details – No need for fees payment again" SHOULD NOT be available in this step! | Test Case ID: | |

Description

Pre-Condition:

- 1- Create new interlock transaction and fill the required fields
- 2- Submit the transaction
- 3- Open the transaction from the worklist using the user: fetooH
- 4- Fill the "Fees amount" field by [0]
- 5- Click Approve

Steps:

- 1- Open the transaction by the user "Yamalali"
- 2- Attach the required attachments
- 3- Observe the available actions

History

#1 - 05/15/2016 06:33 PM - Ahmad Mustafa

- Status changed from Open to Fixed
- Assignee changed from Ahmad Mustafa to Saja Nakhleh

#2 - 05/16/2016 09:33 AM - Saja Nakhleh

- File 25.GIF added
- Status changed from Fixed to Closed

- 1- As the Service Engineer can reject the transaction so return it to the applicant to edit, then the action [Update transaction details – No need for fees payment again] should be available
- 2- As the Service Engineer is responsible to approve the transaction, the action [preview final report] should be available.
- 3- The Push back action was removed.

Verified. Kindly consider the attached evidence.

Files

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|--------|---------|------------|--------------|
| 18.GIF | 19.5 KB | 05/15/2016 | Saja Nakhleh |
| 25.GIF | 131 KB | 05/16/2016 | Saja Nakhleh |