

## PAMP - Bug #344

**When the user insert incorrect password the user redirected to another page with Invalid password message (Login portal).**

04/04/2017 10:51 AM - Osama Zgool

|                                                                                                                                                                                                                                     |                                                                                                                                                          |                            |                                                                                                           |
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| <b>Status:</b>                                                                                                                                                                                                                      | Open                                                                                                                                                     | <b>Start date:</b>         | 04/04/2017                                                                                                |
| <b>Priority:</b>                                                                                                                                                                                                                    | High                                                                                                                                                     | <b>Due date:</b>           |                                                                                                           |
| <b>Assignee:</b>                                                                                                                                                                                                                    | Mahmoud Tarawneh                                                                                                                                         | <b>% Done:</b>             | 0%                                                                                                        |
| <b>Category:</b>                                                                                                                                                                                                                    |                                                                                                                                                          | <b>Estimated time:</b>     | 0.00 hour                                                                                                 |
| <b>Target version:</b>                                                                                                                                                                                                              |                                                                                                                                                          | <b>Spent time:</b>         | 0.00 hour                                                                                                 |
| <b>Co-Workers:</b>                                                                                                                                                                                                                  |                                                                                                                                                          | <b>Actual Result:</b>      | When the user insert incorrect password the user redirected to another page with Invalid password message |
| <b>Severity:</b>                                                                                                                                                                                                                    | Major                                                                                                                                                    | <b>Environment:</b>        | QA                                                                                                        |
| <b>Category:</b>                                                                                                                                                                                                                    | Portal and Counter                                                                                                                                       | <b>Transaction Number:</b> |                                                                                                           |
| <b>Sub-Category:</b>                                                                                                                                                                                                                | Login                                                                                                                                                    | <b>Username:</b>           |                                                                                                           |
| <b>Step_Description:</b>                                                                                                                                                                                                            |                                                                                                                                                          | <b>Browser:</b>            | Chrome                                                                                                    |
| <b>Pre_Conditions:</b>                                                                                                                                                                                                              |                                                                                                                                                          | <b>URL:</b>                |                                                                                                           |
| <b>Expected Result:</b>                                                                                                                                                                                                             | When the user insert incorrect password or username the user should stay on the same page with hint message that the user name or Password is incorrect. | <b>Test Case ID:</b>       |                                                                                                           |
| <b>Description</b><br>Steps to Reproduce:<br>1. Navigate to log portal page.<br>2. Insert invalid user name or password and click on login.<br>3. Observe the result<br><br>Please find the attached snapshot for more information. |                                                                                                                                                          |                            |                                                                                                           |

### Files

|                         |         |            |             |
|-------------------------|---------|------------|-------------|
| InvalidLoginMessage.jpg | 55.3 KB | 04/04/2017 | Osama Zgool |
|-------------------------|---------|------------|-------------|