eServices - Bug #24

Request info - available actions

04/25/2016 12:05 PM - Saja Nakhleh

Status: Closed

Priority: Normal

Assignee: Saja Nakhleh

Category:

Target version:

Co-Workers:

Start date: 04/25/2016

Due date:

% Done: 0%

Estimated time: 0.00 hour

Spent time: 0.00 hour

Actual Result: The available actions are:

o Reassign o Submit Info o Preview GIS Plot

Observe the attached evidence

Severity: Normal Environment:

Category: initial design - commercial Transaction Number:

Sub-Category: Worklist Username: Yamalali, bomohammed

Step_Description: Browser:

Pre_Conditions: URL:

Expected Result: The available actions are:

o Reassign o Save o Submit Info Test Case ID:

Description

Pre-Condition:

- 1- Create new transaction then submit it
- 2- Route the transaction to the workflow step: Service Engineer

Steps:

- 1- Login using the user: Yamalali
- 2- Open the transaction in pre-condition
- 3- Click Request information > inquiry
- 4 Login using the user: bomohammed

History

#1 - 04/25/2016 02:08 PM - Saad Jaradat

- Assignee set to Saad Jaradat

#2 - 04/26/2016 01:02 PM - Saad Jaradat

- Status changed from Open to Feedback
- Assignee changed from Saad Jaradat to Shadi Abuomar

there is no issue of having this action for all employees.

#3 - 04/28/2016 10:33 AM - Saad Jaradat

- Assignee changed from Shadi Abuomar to Saja Nakhleh

#4 - 04/28/2016 05:18 PM - Saja Nakhleh

- Status changed from Feedback to Closed

06/06/2025

Files

Inquery.GIF 127 KB 04/25/2016 Saja Nakhleh

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