# Family Care - Bug #2394

## create new user

07/04/2021 03:59 PM - Saja Nakhleh

| | | | | |
|---|---|---|---|---|
| **Status:** | Closed | | **Start date:** | 07/04/2021 |
| **Priority:** | Normal | | **Due date:** | |
| **Assignee:** | Saja Nakhleh | | **% Done:** | 0% |
| **Category:** | | | **Estimated time:** | 0.00 hour |
| **Target version:** | | | **Spent time:** | 0.00 hour |
| **Co-Workers:** | | | **Actual Result:** | Issue #1: username is encountered by 1 each time the unit is edited Observe the video: https://www.loom.com/share/d9ccc035dac f4006bc7d01beb0607717?from_recorder= 1&focus_title=1 <br><br> Issue #2: the user will not be shown on the (add to group ) screen <br><br> Issue #3: user will not be redirected to the reset password page <br><br> Issue #4: the (⬚⬚⬚⬚⬚⬚⬚ ⬚⬚⬚ ⬚⬚⬚⬚) option is duplicated. evidence 1.gif |
| **Severity:** | Normal | | **Environment:** | QA |
| **Category:** | User management | | **Transaction Number:** | |
| **Sub-Category:** | | | **Username:** | |
| **Step_Description:** | | | **Browser:** | Chrome |
| **Pre_Conditions:** | | | **URL:** | |
| **Expected Result:** | Issue #1: the username should not be changes based on the value of the role value ! <br><br> Issue #2: the newly created user should be shown on the (add to group ) screen <br><br> Issue #3: user should be redirected to the reset password page <br><br> ISsue #4: the roles should be shown normally | | **Test Case ID:** | |

**Description**

Issue #1:
1. Open (Create new user screen)
2. Fill all the mandatory fields
i.e: serial number and civil id (2154969810/265112200289)
3.change the role field value
4. observe the username field b=value
5. repeat steps 3 and 4 many times

Issue #2:
1. Open (Create new user screen)

2. Fill all the mandatory fields
3. click save
4. navigate to the screen (add to group)
5. Search for the created user on step 3

Issue #3:
1. Login using the created user in issue #2

Issue #4:
1. Open (Create new user screen)
2. Observe the Options of (role) drop down list

Question - to be confirmed with BA:

## History

**#1 - 07/04/2021 04:31 PM - Saja Nakhleh**

*- File 1.gif added*

*- Description updated*

*- Assignee changed from Saja Nakhleh to Saeed Ismail*

*- Expected Result updated*

*- Actual Result updated*

**#2 - 07/05/2021 05:25 PM - Saeed Ismail**

*- Assignee changed from Saeed Ismail to Saja Nakhleh*

All issues have been resolved, for your review.

**#3 - 07/06/2021 02:46 PM - Saja Nakhleh**

*- Assignee changed from Saja Nakhleh to Saeed Ismail*

Issue #1:
verified as the username will be generated once the save action is clicked

Issue #2:
tested and verified.

Issue #3:
tested and verified.

Issue #4:
tested and verified.

New issue - issue #5:
1.Create new user
2. add him to searcher group
3. observe the home page (where the most used screens are shown)
result: the debts and dues screen is shown !
Note: same issue is duplicated on the auditor user (which should not has access either to open new file or debs and dues screen)

Issue #6:
From the Role DropDownList, the option (□□□□□ □□□□) should be removed as the committee step has been removed. (needs BA approval)

**#4 - 07/11/2021 05:13 PM - Saeed Ismail**

*- Assignee changed from Saeed Ismail to Saja Nakhleh*

issue #5:
Fixed, now the main page is shown the screens based on user role.

Issue #6:
Fixed.

**#5 - 07/12/2021 04:03 PM - Saja Nakhleh**

*- Status changed from Open to Closed*

Issue #5:
tested and verified.

Issue #6:
tested and verified.

## Files

| | | | |
|---|---|---|---|
| 1.gif | 175 KB | 07/04/2021 | Saja Nakhleh |