Family Care - Bug #2383

tasks review screen

06/09/2021 09:30 PM - Saja Nakhleh

Status: Closed
Priority: Normal

Assignee: Saja Nakhleh

Category:

Target version:

Co-Workers:

Start date: 06/09/2021

Due date:

% Done: 0%

Spent time: 0.00 hour

Actual Result: Issue #1:

a. screen label is not meaningful.

evidence 1.gif

b. fields label DDDD DDDD is wrong.

evidence 1.gif

Issue #2:

A server exception error will be occurred

as on the video:

https://www.loom.com/share/1371a070a3

7846e1a336f81baeab8d8d

Issue #3:

the tasks review screen will keep showing the data of the first selected file, except if the user navigated out the screen before

as on the video:

https://www.loom.com/share/a85da4dc2f7

74feb8ed82e2fd9268dab

Issue #4:

the fields layout and their values are corrupted ass on evidence 4.gif

Severity: Normal

Category: inquiry screens

Sub-Category:

Step_Description:

Pre_Conditions:

Expected Result: Issue #1:

a. screen label should be: [][][][]

0000000

b. fields labels should be: [[][][][][][][][] and the field ([[][][][][][][][)]) should not be fixed value, it should change the value based on the selected task or removed

from the screen

done on the task

Environment: QA

Transaction Number:

Username: USR00012/12345678

Browser: Chrome

URL:

Test Case ID:

08/09/2025 1/4

d. the margin should be smaller to allow the user notice the task data section

Issue #2

the tab should be opened normally

ISsue #3:

the shown data should be for the civil ID (302062500266)

Issue #4:

all the fields should be viewed even if they are empty

Description

Issue #1:

- 1. Select file of Civil ID (290042800055)
- 2. Open tasks review screen

- 5. Observe the column values: [][][][][][][][][][]
- 6. Observe the margin belween the sections: tasks and tasks' data

Issue #2:

- 1. Select file of Civil ID (290042800055)
- 2. Open tasks review screen
- 3. select Open file from the drop down list
- 4. select the showed record

Issue #3:

- 1. Select file of Civil ID (290042800055)
- 2. Open tasks review screen
- 3. select any other file (i.e: 302062500266)
- 4. Open tasks review screen
- 5. Observe the shown data

Issue #4:

- 1. Select file of Civil ID (302062500266)
- 2. Open tasks review screen
- 3. select Open file from the drop down list

enhancement (for QA follow-up):

the exceptional stop should be added and tested as discussed with Shadi

History

#1 - 06/13/2021 12:24 PM - Shadi Abuomar

- Status changed from Open to Fixed
- Assignee changed from Shadi Abuomar to Saja Nakhleh
- Exceptional stop file requests will appeared under Update File Type.
- Issue #3 @Saeed working on it.
- Also about "IIIIIII IIIIIII" team members responsible on work flow processes must update the UPDATED_DATE column in PROCESS_INFO table to keep track the task.

#2 - 06/14/2021 02:20 PM - Saja Nakhleh

- File 1.GIF added

Issue #1:

the issues a,b,d are tested and verified. evidence 1.gif

08/09/2025 2/4

and it's failed for open file tasks (waiting from Sewar)

Issue #2:

tested and verified.

Issue #3:

still duplicated (waiting from Saeed)

Issue #4

issue will be rejected as it's not duplicated on any other task and this task is not exist on the env.

Issue #5:

the exceptional stop tasks still not shown even under update file choice observe task #149965 for civil id: 265011100983

#3 - 06/14/2021 02:21 PM - Saja Nakhleh

- Status changed from Fixed to Feedback
- Assignee changed from Saja Nakhleh to Shadi Abuomar

#4 - 06/15/2021 12:19 PM - Shadi Abuomar

- Assignee changed from Shadi Abuomar to Saja Nakhleh

#5 - 06/15/2021 02:14 PM - Saja Nakhleh

- File 3.GIF added
- File 2.GIF added
- Status changed from Feedback to Closed

Issue #1

C: tested and verified. evidence 3.gif

Issue #3: tested and verified (the user will be retrieved to the main page after searching for the second id)

Issue #:

tested and verified. evidence 2.gif

Files

08/09/2025 3/4

1.GIF	81.9 KB	06/09/2021	Saja Nakhleh
2.gif	154 KB	06/09/2021	Saja Nakhleh
3.GIF	37.4 KB	06/09/2021	Saja Nakhleh
4.GIF	37.4 KB	06/09/2021	Saja Nakhleh
1.GIF	54.5 KB	06/14/2021	Saja Nakhleh
3.GIF	49.3 KB	06/15/2021	Saja Nakhleh
2.GIF	76.1 KB	06/15/2021	Saja Nakhleh

08/09/2025 4/4