# Family Care - Bug #2382

### Basic file data screen

06/02/2021 02:31 PM - Saja Nakhleh

Status: Closed Start date: 06/02/2021

Priority: Normal Due date:

Assignee: Saja Nakhleh % Done: 0%

Category:Estimated time:0.00 hourTarget version:Spent time:0.00 hour

Co-Workers: Mohannad Sabra Actual Result: Issue #1:

although the file is active, the cancellation date and cause are shown

and the cancellation date inherits dummy data! evidence 110.gif

Severity: Normal Environment: QA

Category: inquiry screens Transaction Number:

Sub-Category: Username: Step\_Description: Browser:

Pre\_Conditions: URL:

Expected Result: issue #1: Test Case ID:

while the file is active then the cancellation date and cause should be

hidden!

### Description

Issue #1:

1. Select the file with civil id: 265033100036

- 2. Open the Basic file data screen
- 3. Observe the fields (cancellation cause) and (cancellation date) from section:

### **History**

#### #1 - 06/03/2021 02:44 PM - Mohannad Sabra

- Assignee changed from Saja Nakhleh to Sewar Tahat

Dear Sewar,

Kindly check the above issue start with submittin new transaction and once submitted check if the cancel date is being filled or not, if not please search for the place where the date is being filled.

## #2 - 06/03/2021 04:20 PM - Sewar Tahat

- File search1.PNG added
- File table1.PNG added
- Assignee changed from Sewar Tahat to Mohannad Sabra

When the file cancels it removed from search files, so this field will be always empty for all files in basic file screen as search1.png.(all files that appear in search screen will be not canceled)

When it cancels all data stores in database as table1.png. Mohannad, plz advise

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# #3 - 06/06/2021 03:24 PM - Sewar Tahat

I found that the cancel date filled in the submission form and I made it empty.

# #4 - 07/16/2021 03:36 PM - Saja Nakhleh

- Status changed from Open to Closed
- Assignee changed from Mohannad Sabra to Saja Nakhleh

tested and verified.

## Files

110.GIF	51.9 KB	06/02/2021	Saja Nakhleh
search1.PNG	21.8 KB	06/03/2021	Sewar Tahat
table1.PNG	2.75 KB	06/03/2021	Sewar Tahat

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