

Family Care - Bug #2381

update file researcher step (rejection scenario)

05/02/2021 02:36 PM - Saja Nakhleh

Status:	Closed	Start date:	05/02/2021
Priority:	Normal	Due date:	
Assignee:	Saja Nakhleh	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Co-Workers:		Actual Result:	Issue #1: the behavior will not same as on the submission form, observe the video: https://www.loom.com/share/a9edadf944d949b2aa628b3c7c81eac4
Severity:	Normal	Environment:	QA
Category:	Update file	Transaction Number:	149724
Sub-Category:		Username:	USR00142/12345678
Step_Description:		Browser:	Chrome
Pre_Conditions:		URL:	
Expected Result:	Issue #1: the behaviour on the bpm step should be similar to the behavior on the submission form as follow: while the serial number is invalid then the file will be stopped, hence 1. the (الرقم التسلسلي غير صالح) will be stop and read only 2. and the cause will be auto generated : الرقم التسلسلي غير صالح \ الرقم التسلسلي غير صالح	Test Case ID:	

Description

Issue #1:

1. Submit new update task for civil ID (295051500233)
2. Using the supervisor user click reject
3. Open the task using the researcher user
4. add the serial number (2064844805 or 1422025811)
5. Observe the occurred message
6. Navigate to (الرقم التسلسلي غير صالح) tab and Observe the (الرقم التسلسلي غير صالح) field value

History

#1 - 05/05/2021 11:21 AM - Rahaf Khashroom

- Status changed from Open to Feedback
- Assignee changed from Rahaf Khashroom to Mohannad Sabra

Please advice, since you requested that the file status will not be changed in the researcher page , also the business shown in the video in the submission form part was never assigned to me.

#2 - 05/09/2021 03:11 PM - Mohannad Sabra

- Assignee changed from Mohannad Sabra to Saja Nakhleh

Dear Saja ,

This issue is has no applicable solution according to the complexities and huge number of cases that should be covered.

once the transaction entered the flow it becomes hard to change the action type of the transaction because to change the type data need to be removed from the DB tables and inserted to another tables or updated in other tables .

#3 - 05/10/2021 11:52 AM - Saja Nakhleh

- *Status changed from Feedback to Closed*

verified and rejected due to technical limitation