

## Family Care - Bug #2377

### Exceptional stop ☐ submission form ☐ validation test cases

04/01/2021 03:09 PM - Saja Nakhleh

<b>Status:</b>	Closed	<b>Start date:</b>	04/01/2021
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Saja Nakhleh	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Co-Workers:</b>	Shadi Abuomar	<b>Actual Result:</b>	Issue #1: 1. the occurred error message will prevent navigating to any other tab 2. all the form validations should be occurred over the tabs or over the form (when submit action is clicked), the current behaviour is week and very poor as each error occurs on diffrent way ! kindly find the scenarios on the following vedio: <a href="https://www.loom.com/share/26862913bcb849d4aa83011bcc246e85">https://www.loom.com/share/26862913bcb849d4aa83011bcc246e85</a>  Issue #2: the options have some spelling mistakes as shown on the attached evidence 36.png  ISsue #3: the text length is not validated and if a very long value is entered a NULL error will be occurred as on the attached evidence 1.gif  Issue #4: A validation message will be occurred but the attachment will be attached !! use the sample bellow (8MB.pdf)
<b>Severity:</b>	Normal	<b>Environment:</b>	QA
<b>Category:</b>	Exceptional stop	<b>Transaction Number:</b>	
<b>Sub-Category:</b>		<b>Username:</b>	USR00012/12345678
<b>Step_Description:</b>		<b>Browser:</b>	Chrome
<b>Pre_Conditions:</b>		<b>URL:</b>	
<b>Expected Result:</b>	Issue #1: the occurred error message should prevent submitting the form BUT it should NOT prevent the navigation between the tabs  Issue #2: The values should be spelled successfully.  Issue #3: the length should be validated or the text should be trimed after a specific length  Issue #4: the attachment size should be validated and prevent attach any larg files	<b>Test Case ID:</b>	

## Description

### Issue #1:

1. Select any file (i.e: 265062302008)
2. select exceptional stop service
3. navigate to the (الخدمات الاستثنائية) tab
4. keep the field (ملاحظات) empty
5. navigate to the attachments tab and observe the occurred error

### Issue #2:

1. Select any file (i.e: 265062302008)
2. select exceptional stop service
3. navigate to the (الخدمات الاستثنائية) tab
4. from the field (ملاحظات), select the value(stop)
5. click inside the drop down list: stop reason and observe the options

### Issue #3:

1. Select any file (i.e: 265062302008)
2. select exceptional stop service
3. navigate to the (الخدمات الاستثنائية) tab
4. fill all the mandatory fields
5. Fill the field (Notes) with larg value (8000 charachter, attached bellow)

### Issue #4:

1. Select any file (i.e: 265062302008)
2. select exceptional stop service
3. navigate to the (الخدمات الاستثنائية) tab
4. fill all the mandatory fields
5. Navigate to the attachments tab
6. attch a very larg attachment and observe the behaviour

## History

### #1 - 04/01/2021 03:30 PM - Saja Nakhleh

- Assignee set to Sewar Tahat

### #2 - 04/07/2021 04:44 PM - Sewar Tahat

- Status changed from Open to Feedback

- Assignee changed from Sewar Tahat to Saja Nakhleh

Issue#1&2&3 fixed.

issue#4 not from my side.

### #3 - 04/07/2021 05:37 PM - Saja Nakhleh

- Assignee changed from Saja Nakhleh to Shadi Abuomar

kindly consider issue [#4](#) where it is attachments issue

### #4 - 04/08/2021 11:43 AM - Mohannad Sabra

- Assignee changed from Shadi Abuomar to Sewar Tahat

- Co-Workers Shadi Abuomar added

Dear Sewar,

Kindly check the buse [#1,2,3](#)

Dear Shadi

Kindly Coordinate with sewar to solve bug [#4](#)

**#5 - 04/08/2021 11:49 AM - Mohannad Sabra**

- Assignee changed from Sewar Tahat to Shadi Abuomar

Dear Shadi

Kindly Coordinate with sewar to solve bug [#4](#)

**#6 - 04/08/2021 12:00 PM - Sewar Tahat**

Issue # 1,2,3 >> already solved, but it seems to need deployment on QA environment

**#7 - 04/22/2021 11:47 AM - Shadi Abuomar**

- Status changed from Feedback to Fixed

- Assignee changed from Shadi Abuomar to Saja Nakhleh

Attachments issues solved

**#8 - 04/25/2021 01:59 PM - Saja Nakhleh**

- Status changed from Fixed to Feedback

- Assignee changed from Saja Nakhleh to Sewar Tahat

Issue [#1](#):  
tested and verified.

Issue [#2](#):  
tested and verified.

Issue [#3](#):  
tested and verified.

Issue [#4](#):  
tested and verified.

new issue, issue [#5](#):

once the file is stopped an error will be occurred and if the submit action is clicked again another error will be occurred as on the following video:

<https://www.loom.com/share/21252f68a1a048ae842efe0fbbf6616b>

Once the user search for the exceptional stop task, it could not be found ! and the file status will keep active. Evidence 9.gif

**#9 - 04/25/2021 02:08 PM - Saja Nakhleh**

- File 9.GIF added

**#10 - 05/17/2021 01:48 PM - Sewar Tahat**

- Assignee changed from Sewar Tahat to Saja Nakhleh

Fixed

#11 - 05/17/2021 02:28 PM - Saja Nakhleh  
- Status changed from Feedback to Closed

issue [#5](#):  
tested and verified.

Files				
36.png	162 KB	04/01/2021	Saja Nakhleh	
1000 char.txt	1.56 KB	04/01/2021	Saja Nakhleh	
1.GIF	207 KB	04/01/2021	Saja Nakhleh	
8MB.rar	2.73 MB	04/01/2021	Saja Nakhleh	
9.GIF	78.1 KB	04/25/2021	Saja Nakhleh	