

Family Care - Bug #2368

File Cancelation

02/14/2021 02:20 PM - Saja Nakhleh

Status:	Closed	Start date:	02/14/2021
Priority:	Low	Due date:	
Assignee:	Saja Nakhleh	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Co-Workers:		Actual Result:	<p>Issue #1: the cancelation date field is editable and empty ! evidence 70.gif</p> <p>Issue #2: the field is accepting till 2000 characters but on the cancelation report the value will be trimmed to 14 chars ONLY. evidence 71.gif</p> <p>Issue #3: the (الرقم القومي) field is not mandatory and could be entered empty ! evidence 72.gif</p> <p>Issue #4: the (الرقم القومي) field is not mandatory and it's value could be empty evidence 73.gif</p> <p>Issue #5: after the files is cancelled it will keep opening and for each save action the success message will be occurred every time !</p> <p>Issue #6: the (الرقم القومي) and (الرقم القومي) fields values will be NULL . evidence 74.gif</p> <p>Issue #7: the file will be opened successfully from the debts and dues screen as the buffer will keep the file number after it's selected first time before the cancellation!</p> <p>Issue #8: 1. On the inquiry screen the file status is stopped 2. once it's opened from the cancellation screen the info message will sho it's not stopped ! ie: 265050101057, evidence 75.gif</p> <p>NOTE: this issue stops testing the full cycle (open new file, stop file, cancel file then reopen the file again)</p>
Severity:	Normal	Environment:	QA
Category:	File Cancelation	Transaction Number:	

<p>Sub-Category:</p> <p>Step_Description:</p> <p>Pre_Conditions:</p> <p>Expected Result:</p> <p>Issue #1: the cancelation date field should be read only and it's value should be the current date ONLY and autodetected</p> <p>Issue #2: the field (تاريخ الإلغاء) should accept a fixed number of characters and any additional chars should be trimmed</p> <p>Issue #3: 1.The field (تاريخ الإلغاء) should be marked with red start as it's mandatory 2.an error should be occurred to prevent the user saving the form without the cancelation reason</p> <p>Issue #4: the field (اسم الباحث) should be read only and auto detected (same as the logged in searcher name)</p> <p>Issue #5: after the save action is clicked the file should be closed</p> <p>Issue #6: the (اسم الملف) and (تاريخ الإلغاء) fields values should be detected successfully</p> <p>Issue 7: 1. the file should not be opened as it's cancelled file 2. the buffer should reset it's value and stop saving the file after the cancellation is finished</p> <p>ISsue #8: while the file is in the exceptional stop workflow, then either it's status should not be stopped or it the info message should show that the file is in progress</p>	<p>Username: USR00012/12345678</p> <p>Browser: Chrome</p> <p>URL:</p> <p>Test Case ID:</p>
<p>Description</p> <p>Issue #1: 1. Open the file cancelation form 2. Observe the cancelation date field</p> <p>Issue #2: 1. Open the file cancelation form 2. Set the field (تاريخ الإلغاء) with big value (attached in 1000 char) 3. Click save 4. From (ملف الإلغاء), Open the Cancelled file in previous steps 5. Click Print and Observe the (اسم الملف) field value</p> <p>Issue #3: 1. Open the file cancelation form 2. keep the field (تاريخ الإلغاء) empty 3. Click save</p> <p>Issue #4:</p>	

1. Open the file cancelation form
2. Observe the field (البيانات المعلقة) empty

Issue #5:

1. Open any file cancelation form
2. fill the mandatory fields
3. Click save

Issue #6:

1. Open the file cancelation form
2. Click (previous decisions) action
3. Observe the (البيانات المعلقة) and (البيانات المعلقة) fields values in the report

Issue #7:

1. Open any file cancelation form
2. fill the mandatory fields
3. Click save
4. open the (البيانات المعلقة) tab and select the debts and dues service
5. Observe the opened file data

Issue #8:

1. from exceptional stop screen, stop any file
2. select the stopped file from step #1
3. select file cancelation screen

business issues:

if a file is canceled while it has tasks on progress, what should be happen for these tasks ?

ie. civil id: 283111500203

debts and dues task ID: 1295

History

#1 - 02/14/2021 02:40 PM - Saja Nakhleh

- File 75.GIF added
- Description updated
- Expected Result updated
- Actual Result updated

#2 - 02/14/2021 03:26 PM - Saja Nakhleh

- Assignee changed from Saja Nakhleh to Mohannad Sabra
- Actual Result updated

#3 - 02/16/2021 10:52 AM - Mohannad Sabra

- Assignee changed from Mohannad Sabra to Musab Khuraisat

#4 - 03/30/2021 01:55 PM - Mohannad Sabra

- Status changed from Open to Feedback
- Assignee changed from Musab Khuraisat to Saja Nakhleh

All issues solved and the deployment will be today evening time.

#5 - 04/07/2021 03:04 PM - Saja Nakhleh

- File 84.GIF added
- Assignee changed from Saja Nakhleh to Mohannad Sabra

A SHOW STOPPER is occurring that preventing submit any cancel task

#6 - 04/15/2021 12:47 PM - Mohannad Sabra

- Status changed from Feedback to In Progress
- Assignee changed from Mohannad Sabra to Musab Khuraisat

A SHOW STOPPER is occurring that preventing submit any cancel task (the issue has been)

issue [#2](#) the field will be limited to a number that fits the file information report and limit the data entry to arabic Chars only

-issue [#8](#) the issue is related to the file number 07101000 .

-For the the researcher Opinion the lable will be changes to "□□□□□□" and the data will be limited to chars and numbers and 2000 length.

business issues:

if a file is canceled while it has tasks on progress, what should be happen for these tasks ?

(regarding this issue the below steps will be taken

- 1- to Check in case there is any transaction of any type that is on going
- 2- a message should be shown to the user when submit button is clicked that there is ongoing trans
- 3- in case the user choose to submit the transaction the ongoing transaction will be aborted and the submit transaction will be submitted
- 4- In case the user choose not to submit the trans action no action will be taken)

#7 - 04/20/2021 11:16 PM - Musab Khuraisat

- Assignee changed from Musab Khuraisat to Saja Nakhleh

All issues solved and the deployment

#8 - 04/25/2021 02:48 PM - Saja Nakhleh

- File 95.GIF added
- Status changed from In Progress to Feedback
- Assignee changed from Saja Nakhleh to Musab Khuraisat

Issue [#1](#):
tested and verified.

Issue [#2](#):
tested and verified.

Issue [#3](#):
tested and verified.

Issue [#4](#):
tested and verified.

Issue [#5](#):
tested and verified.

Issue [#6](#):
tested and verified.

Issue [#7](#):
a show stopper is reported in [#2377](#) preventing testing this issue

Issue [#8](#):
tested and verified for a normal file.

New issue, issue [#9](#):
select the file of is:302081901049
cancel the file then search for it in the active and canceled files.

result: the file will not be found ! Observe the video:
loom.com/share/4427c5ef45cc43f6a14343882a94c307

Issue [#10](#) (related to the business issue):
1. add 2 tasks for any file (id: 297011101587), complete one (task #149684) and keep the other in progress (task #1347)
2. cancel the file and check the old tasks table
results:
1. the completed data will not be inherited
2. the tasks in progress will not be shown !
evidence 95.gif

Issue [#11](#):
1. select canceled file that canceled after change file process (265033100036/ file #08101321)
2. Observe the task date that inherit wrong values ! as on evidence 109.gif
3. Observe the task complete date is empty as on evidence 109.gif
the task #149866 is created and completed on 2/6/2021

#9 - 07/14/2021 02:06 PM - Saja Nakhleh

- File 109.GIF added

#10 - 07/14/2021 03:45 PM - Musab Khuraisat

- Assignee changed from Musab Khuraisat to Saja Nakhleh

All issues have been resolved

#11 - 07/14/2021 10:51 PM - Saja Nakhleh

- Assignee changed from Saja Nakhleh to Musab Khuraisat

- Priority changed from Normal to Low

Issue [#7](#):
tested and verified.

Issue [#9](#):
tested and verified.

Issue [#10](#):
only the completed tasks will be shown on the table, verified.

Issue [#11](#):
الوقت والوقت and التاريخ التاريخ are wrong ! as the task is submitted on 14/7/2021
evidence 122.gif

#12 - 07/17/2021 02:19 PM - Musab Khuraisat

- Assignee changed from Musab Khuraisat to Saja Nakhleh

The problem is not clear, please submit another request and provide me with the request number

#13 - 07/17/2021 02:35 PM - Saja Nakhleh

- File 122.GIF.gujd added

#14 - 10/26/2021 11:57 AM - Saja Nakhleh

- Status changed from Feedback to Closed

Issue [#11](#):
tested and verified.

Files

70.GIF	90.9 KB	02/14/2021	Saja Nakhleh
71.GIF	51 KB	02/14/2021	Saja Nakhleh
1000 char.txt	1.56 KB	02/14/2021	Saja Nakhleh
72.GIF	39.8 KB	02/14/2021	Saja Nakhleh
73.GIF	42.5 KB	02/14/2021	Saja Nakhleh
74.GIF	146 KB	02/14/2021	Saja Nakhleh
75.GIF	210 KB	02/14/2021	Saja Nakhleh
84.GIF	49.3 KB	04/07/2021	Saja Nakhleh
95.GIF	116 KB	04/25/2021	Saja Nakhleh
109.GIF	97.9 KB	07/14/2021	Saja Nakhleh
122.GIF.gujd	47.6 KB	07/17/2021	Saja Nakhleh