

## Family Care - Bug #2367

### Dues and Debts management - second step ( )

02/04/2021 02:45 PM - Saja Nakhleh

<b>Status:</b>	Closed	<b>Start date:</b>	02/04/2021
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Saja Nakhleh	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Co-Workers:</b>		<b>Actual Result:</b>	Issue #1: a. actions drop down list is shown although the user does not use them b. claim: claim action is shown beside all the other actions which is contradicting a major requirement (real scenario and core feature)  Issue #2: an empty pdf file will be opened ! evidence 67.gif  Issue #3: the empty comments are added normally  Issue #4: the task will keep opening and once the approve action is clicked again an error will be occurred as on evidence 68.gif  Issue #5: 1. the dialog message will show a rejection message as on evidence 69.gif 2. Once the task is submitted then it will not be able to be previewed by any user (only shown on the inquiry screen)
<b>Severity:</b>	Normal	<b>Environment:</b>	QA
<b>Category:</b>	Dues and Debts management	<b>Transaction Number:</b>	
<b>Sub-Category:</b>		<b>Username:</b>	
<b>Step_Description:</b>		<b>Browser:</b>	
<b>Pre_Conditions:</b>		<b>URL:</b>	
<b>Expected Result:</b>	Issue #1: a. actions drop down list: if the user does not use these actions, they should be hidden as they are not working fine ! b. claim: while the claim action is available all the other actions should be hidden till it's clicked  Issue #2: financial data should preview the financial data report  Issue #3: the empty comments should be prevented  Issue #4:	<b>Test Case ID:</b>	

the task should be closed and hidden from the (dev manager) tasks

Issue #5:  
Once the task number is clicked then the task details should be opened

## Description

Issue [#1](#):

1. Pass a new Dues and Debts task to the second step
2. Open the task by the dev monitor user
3. Observe the available actions

Issue [#2](#):

1. Pass a new Dues and Debts task to the second step
2. Open the task by the dev monitor user
3. Click the action financial data
4. Observe the opened file

Issue [#3](#):

1. Pass a new Dues and Debts task to the second step
2. Open the task by the dev monitor user
3. keep the comment field empty and click add comment action

Issue [#4](#):

1. Pass a new Dues and Debts task to the second step
2. Open the task by the dev monitor
4. click submit

Issue [#5](#):

1. search for the submitted task from issue [#4](#) in the inquiry screen
2. Click on it's number and observe the opened dialog

## History

**#1 - 05/09/2021 01:59 PM - Mohannad Sabra**

- Assignee changed from Mohannad Sabra to Shadi Abuomar

Dear Shadi,

Kindly check and review

**#2 - 05/10/2021 02:43 PM - Shadi Abuomar**

- Status changed from Open to Fixed

- Assignee changed from Shadi Abuomar to Saja Nakhleh

**#3 - 05/17/2021 12:50 PM - Saja Nakhleh**

- Status changed from Fixed to Feedback

- Assignee changed from Saja Nakhleh to Shadi Abuomar

Issue [#1](#):

- a. tested and verified.
- b. the issue has been reported by the email

Issue [#2](#):

tested and verified. observe the attached report (financial report)

Issue [#3](#):

verified as core feature, as the empty comments are removed on the submission or rejection

Issue [#4](#):

As a precondition,

the value of the (divmanager decision) is not validated as mandatory, hence once the approve action the task will be closed but keep being assigned to the divmanager

<https://www.loom.com/share/296429388cbd43dcb0bb6fb33ed26192>

Issue #5:

a show stopper on the inquiry screen prevent testing this issue

waiting for <http://mscjo.dynalias.com:8089/redmine/issues/2338> to be fixed

**#4 - 05/17/2021 12:57 PM - Saja Nakhleh**

- File financial data.pdf added

**#5 - 05/17/2021 01:53 PM - Shadi Abuomar**

- Status changed from Feedback to Fixed

**#6 - 05/17/2021 01:54 PM - Shadi Abuomar**

- Assignee changed from Shadi Abuomar to Saja Nakhleh

**#7 - 05/17/2021 02:21 PM - Saja Nakhleh**

- Status changed from Fixed to Feedback

Issue #4:

tested and verified.

Issue #5:

a show stopper on the inquiry screen prevent testing this issue

waiting for <http://mscjo.dynalias.com:8089/redmine/issues/2338> to be fixed

**#8 - 07/16/2021 10:58 PM - Saja Nakhleh**

- Status changed from Feedback to Closed

Issue #5:

verified as the completed tasks numbers will not be clickable, while the rejected tasks number will be clickable and show the rejection details

## Files

67.GIF	227 KB	02/04/2021	Saja Nakhleh
68.GIF	244 KB	02/04/2021	Saja Nakhleh
69.GIF	202 KB	02/04/2021	Saja Nakhleh
financial data.pdf	63.4 KB	05/17/2021	Saja Nakhleh