

Family Care - Bug #2346

Update File - submissions form

12/23/2020 03:32 PM - Saja Nakhleh

Status:	Closed	Start date:	12/22/2020
Priority:	High	Due date:	
Assignee:	Saja Nakhleh	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Co-Workers:		Actual Result:	<p>Issue #1:</p> <p>a. the field (الاسم الكامل) is NOT exist in the update file and exist in the Open file evidence 33a.gif</p> <p>b. the field (الاسم الأول) is exist in the update file and NOT exist in the Open file evidence 33b.gif</p> <p>c.</p> <p>>>the action (add) is enabled in the update file and disabled on the Open file, although both forms are created for (الحالة) status !</p> <p>>>Action (delete) is available for each record in the table in Update file and is global for all the table on the Open file form</p> <p>Observe evidence 33c.gif</p> <p>Issue #2:</p> <p>All the attachments will be lost once the file is browsed to be updated ! evidence 34.gif</p> <p>Issue #3:</p> <p>all the fields' values are missed as on the evidence 35.gif</p>
Severity:	Normal	Environment:	QA
Category:	Update file	Transaction Number:	
Sub-Category:		Username:	USR00012/12345678
Step_Description:		Browser:	Firefox
Pre_Conditions:		URL:	
Expected Result:	<p>Issue #1:</p> <p>a. the field (الاسم الكامل) should be exist on the Open file and Update file Forms</p> <p>b. the field (الاسم الأول) should be exist on the Open file and Update file Forms</p> <p>c. the actions (Add) and (Delete) should act and their positions be identical in both of Open file and Update file Forms</p> <p>Issue #2:</p> <p>the attached files before, should be preserved and previewed on the attachments tab successfully</p> <p>Issue #3:</p>	Test Case ID:	

All the fields should retrieve the data successfully

Description

Issue [#1](#):

1. Open the file with Civil ID (#265091900285) from update file service.
2. Observe the following differences between the (update file form) and (Open file form)
 - a. (البيانات الشخصية) tab, (البيانات الشخصية) field
 - b. (البيانات الشخصية) tab, (البيانات الشخصية) field,
 - c. (البيانات الشخصية) tab, (add) and (delete) actions

Issue [#2](#):

1. From the opened file in issue [#1](#), open the attachment tab
2. Observe the attached files in the (attachments) tab

Issue [#3](#):

1. Open the file with Civil ID (#301011001331/2144886003) from update file service.
2. Observe the fields' values in the (البيانات الشخصية) tab

Enhancement notes:

1. the files selection should be inside the service not outside it !
at least the files could be selected after select the service.

History

#1 - 12/27/2020 10:36 AM - Mohannad Sabra

- Assignee changed from Mohannad Sabra to Saja Nakhleh

Issue [#1](#):

all the differences between the two screens is according to the business requirements

- a. in the update file the subunit is the same one in the screen and the main unit in the open file is only for filtration.
- b. this date is optional and used in case the user has changed the accommodation type to be used later in case its entered.
- c. in the open file since there is no members added then the delete is not visible but in update since the member is there the delete will be to the selected member.

Issue [#2](#):

the attachments is connected to the transaction number and since we didnt save the number until the submit so when ever the user change the transaction all the data is removed.

Issue [#3](#):

in the deceased case the address data will not be retrieved unless the data was already stored in the database.

#2 - 01/07/2021 10:09 AM - Saja Nakhleh

- File 36.png added

- Status changed from Open to Feedback

- Assignee changed from Saja Nakhleh to Mohannad Sabra

Issue [#1](#):

- a. verified.
- b. verified.
- c. enable/disable issue is verified, but the positioning issue need design review

Issue [#2](#):

#3 - 01/12/2021 12:45 PM - Saja Nakhleh

- File 37.gif added

#4 - 02/28/2021 04:10 PM - Mohannad Sabra

- Status changed from Feedback to Open
- Assignee changed from Mohannad Sabra to Musab Khuraisat
- Priority changed from Normal to High

Dear Musab,

Kindly check the last bug in the last message in the thread as below:

New Issue ☐ issue [#4](#):

1. from (الخطوات المتبعة), select (الخطوات)
2. from (researcher decision) select the first option (الخطوات المتبعة * الخطوات المتبعة *)
3. Observe the options in the drop down list

result:

the options have some spelling mistakes as shown on the attached evidence 36.png

Note: the same issue is occurred on the (الخطوات المتبعة) step

Issue [#5](#):

1. Open the file of the ID: 265091900285
2. select update file service
3. enter the serial number and click (الخطوات المتبعة الخطوات المتبعة)
4. Observe the occurred Exception message as on the recorded video:
<https://www.loom.com/share/787274b106a24eb594ff6f1efcd0eef6>

Issue [#6](#):

1. 1. Open the file of the ID: 301011001331
2. select update file service
3. enter the serial number and click (الخطوات المتبعة الخطوات المتبعة)
4. Observe the mandatory fields

results:

1. the fields (الخطوات المتبعة الخطوات المتبعة) (الخطوات المتبعة) (الخطوات المتبعة الخطوات المتبعة) are mandatory but not marked with red star
2. الخطوات المتبعة الخطوات المتبعة should contain the option: الخطوات المتبعة , evidence 37.gif

Issue [#7](#):

once the serial number is not submitted then the submission form will not validate it and the file will not appear after submission scenario and results are recoded in the following video:

<https://www.loom.com/share/25fc4e5ba865408784950908718510b7>

#5 - 03/23/2021 11:57 AM - Saja Nakhleh

- File 77.gif added

#6 - 03/23/2021 12:14 PM - Saja Nakhleh

- File 78.JPG added

#7 - 04/12/2021 01:57 PM - Saja Nakhleh

- File 89.GIF added

#8 - 04/12/2021 02:43 PM - Saja Nakhleh

- File 90.GIF added

#9 - 05/02/2021 11:03 AM - Musab Khuraisat

Done.

#10 - 05/02/2021 11:03 AM - Musab Khuraisat

- Assignee changed from Musab Khuraisat to Saja Nakhleh

Done.

#11 - 05/09/2021 07:06 AM - Saja Nakhleh

- File 103.gif added

- Status changed from Open to Feedback

- Assignee changed from Saja Nakhleh to Musab Khuraisat

Issue [#2](#):

Verified as technical limitation on the attachments module

Issue [#4](#):

tested and verified.

Issue [#5](#):

tested and verified.

Issue [#6](#):

a. tested and verified.

b. Still duplicated . observe evidence 103.gif

Issue [#7](#):

Still duplicated.

<https://www.loom.com/share/25fc4e5ba865408784950908718510b7>

Issue [#8](#):

still duplicated, the searcher opinion should be compared with the selected values on the (البيانات المدخلة) tab and be the same values.

observe attachment 77.gif

Issue [#9](#):

tested and verified for another deceased case : 298110900899/2011931611

Issue [#10](#):

tested and verified.

Issue [#11](#):

still duplicated.

#12 - 06/10/2021 01:29 PM - Musab Khuraisat

- Assignee changed from Musab Khuraisat to Saja Nakhleh

Done.

#13 - 07/07/2021 03:58 PM - Saja Nakhleh

- Assignee changed from Saja Nakhleh to Musab Khuraisat

Issue [#6](#):

b. verified as died user social status will not retrieved from the same table

Issue [#7](#):

tested and verified.

Issue [#8](#):

tested and verified.

Issue [#11](#):

tested and verified.

New issue [#12](#):

1. open a stopped file (i.e: 299040701134) and select (المرتبك) from الموقوفين

2. fill all the mandatory fields and click submit

result: the field value will not be detected ! the scenario and the results are on this video:

loom.com/share/780edc71c89443baa21128beaa6868b6

#14 - 07/12/2021 04:51 PM - Musab Khuraisat

- Assignee changed from Musab Khuraisat to Saja Nakhleh

issue [#12](#): (Fixed)

#15 - 07/14/2021 12:14 PM - Saja Nakhleh

- File 120.GIF added

- Assignee changed from Saja Nakhleh to Musab Khuraisat

Issue [#12](#):

tested and vereified.

New issue - Issue [#13](#):

1. select the file (303071200294/2122594502)

2. Open the (update file task)

3. Observe the occurred error messages

results: the non informative messages are occurred in all cases. observe evidence 120.gif

#16 - 07/14/2021 03:33 PM - Musab Khuraisat

Issue [#12](#): fixed

#17 - 07/14/2021 03:33 PM - Musab Khuraisat

Issue #12:fixed

#18 - 07/14/2021 03:34 PM - Musab Khuraisat

- Assignee changed from Musab Khuraisat to Saja Nakhleh

Issue #12:fixed

#19 - 07/14/2021 09:41 PM - Saja Nakhleh

- Status changed from Feedback to Closed

Issue [#13](#):
tested and verified.

Files

33a.GIF	215 KB	12/23/2020	Saja Nakhleh
33b.GIF	274 KB	12/23/2020	Saja Nakhleh
33c.GIF	279 KB	12/23/2020	Saja Nakhleh
34.GIF	421 KB	12/23/2020	Saja Nakhleh
35.GIF	219 KB	12/23/2020	Saja Nakhleh
36.png	162 KB	01/07/2021	Saja Nakhleh
37.gif	275 KB	01/12/2021	Saja Nakhleh
77.gif	52.7 KB	03/23/2021	Saja Nakhleh
78.JPG	93.7 KB	03/23/2021	Saja Nakhleh
89.GIF	239 KB	04/12/2021	Saja Nakhleh
90.GIF	231 KB	04/12/2021	Saja Nakhleh
103.gif	348 KB	05/09/2021	Saja Nakhleh
120.GIF	40.6 KB	07/14/2021	Saja Nakhleh