Family Care - Bug #2338

Inquiry screen (الاستعلام الشاشة)- Miscellaneous issues

12/16/2020 02:00 PM - Saja Nakhleh

Status:	Closed	**Start date:**	12/16/2020
Priority:	Normal	**Due date:**	
Assignee:	Saja Nakhleh	**% Done:**	0%
Category:		**Estimated time:**	0.00 hour
Target version:		**Spent time:**	0.00 hour
Co-Workers:		**Actual Result:**	Issue #1: reset action is not exist, hence if the user wants to do 2 searches he will need to remove the search fields data one by one Issue #2: the search will retrieve all the records on the table (starting from 2018) !!! Observe evidence 30.gif Issue #3: the inquiry screen will retrieve all the records as on this vedio: https://www.loom.com/share/4fc81b4b5ab84cb796e4fb4d02c5830a Issue #4: the values of the field (نوع الخدمة) are 3 options only, which is not reflect all the services types.
Severity:	Normal	**Environment:**	QA
Category:	Inquiry screen	**Transaction Number:**	
Sub-Category:		**Username:**	all users
Step_Description:		**Browser:**	Firefox
Pre_Conditions:		**URL:**	
Expected Result:	Issue #1: the available actions should be : (search) and (reset) reset action to remove the search results and search criteria (search fields contents) Issue #2: the retrieved records should be only the tasks between the selected dates only Issue #3: the inquiry screen should be empty Issue #4: the (نوع الخدمة) should contain all the file services (استشارة , تقديم عن طلب مساعدة , اجتماعية مساعدة , استشارة قانونية .. الخ)	**Test Case ID:**	

Description

Issue [#1]:
1. open the inquiry tab
2. Select tasks' follow up screen

3. Observe the available actions

Issue #2:
1. open the inquiry tab
2. Select tasks' follow up screen
3. fill (Date from) and (Date to) by: (15 NOV 2020) and (5 DEC 2020)
4. click Search and observe the retrieved records

Issue #3:
1. open the inquiry tab
2. Select tasks' follow up screen
3. search for any file
4. close the inquiry screen then reopen it
5. Observe the retrieved records

Issue #4:
1. open the inquiry tab
2. Select tasks' follow up screen
3. Observe the (▯▯▯▯▯ ▯▯▯) field's options

History

#1 - 03/09/2021 11:01 AM - Saja Nakhleh

- *Description updated*

- *Expected Result updated*

- *Actual Result updated*

#2 - 03/31/2021 03:55 PM - Saja Nakhleh

- *Description updated*

- *Expected Result updated*

- *Actual Result updated*

#3 - 04/27/2021 03:08 PM - Mohannad Sabra

Issue #1:

Rest Action has been added.

Issue #2:Issue Solved.

Issue #3:Issue Solved.

Issue #4:

The Categories of the search are 3 as below:
-Open File
-Update File which include all update file cases and change file case
-Financial Trans.

#4 - 04/27/2021 03:08 PM - Mohannad Sabra

- *Status changed from Open to Feedback*

- *Assignee changed from Mohannad Sabra to Saja Nakhleh*

#5 - 05/02/2021 02:52 PM - Saja Nakhleh

- File 97.gif added

- File 98.GIF added

Issue #1, #2, #3:
still duplicated !

Issue #4:
is it technical limitation that is preventing add all the services separately on the task type ?

New issue ▯ Issue #5:
An exception error is occurred once the search is done either by civil ID, file number or task number
evidence 97.gif

Issue #6:
the task type and the label should be :
▯▯▯▯▯ ▯▯▯ ▯▯▯▯▯▯ ▯▯▯▯▯▯
▯▯▯▯▯ ▯▯▯
observe evidence 98.gif

#6 - 05/02/2021 02:52 PM - Saja Nakhleh

- Assignee changed from Saja Nakhleh to Mohannad Sabra

#7 - 05/26/2021 11:20 AM - Mohannad Sabra

- Assignee changed from Mohannad Sabra to Saja Nakhleh

all issues have been resolved kindly check

#8 - 05/26/2021 03:16 PM - Saja Nakhleh

- File 106.GIF added

- Assignee changed from Saja Nakhleh to Mohannad Sabra

Issues #1, #2 and #3:
tested and verified.

issue #4:
verified and postponed for the coming services

Issue #5:
tested and verified.

Issue #6:
still duplicating !

New issue, issue #7:
1. set invalid value in the civil id field
2. delete the entered value
3. set new value in the field (File number) and click search
results: the error message will keep showing that the old value on the civil id field is wrong as on evidence 106.gif

Issue #8:

Observe the task number column and the empty columns
the task number has been hidden and the empty columns should be removed ! evidence 107.gif

Issue #9, SHOW STOPPER:
the search action is always disabled !

#9 - 05/26/2021 03:21 PM - Saja Nakhleh

- File 107.GIF added

#10 - 06/02/2021 02:07 PM - Saja Nakhleh

- Subject changed from Inquiry screen - Miscellaneous issues to Inquiry screen (⬜⬜⬜⬜⬜ ⬜⬜⬜⬜⬜)- Miscellaneous issues

#11 - 07/08/2021 01:42 AM - Saja Nakhleh

Issue #6, #7, #8:
still duplicated

Issue #9:
tested and verified.

#12 - 07/16/2021 03:27 PM - Mohannad Sabra

- Assignee changed from Mohannad Sabra to Shadi Abuomar

please take action.

#13 - 07/16/2021 04:10 PM - Shadi Abuomar

- Status changed from Feedback to Fixed

- Assignee changed from Shadi Abuomar to Saja Nakhleh

#14 - 07/16/2021 10:56 PM - Saja Nakhleh

- Status changed from Fixed to Closed

Issues #6, #7, #8:
tested and verified

Files

30.GIF	350 KB	12/16/2020	Saja Nakhleh
97.gif	307 KB	05/02/2021	Saja Nakhleh
98.GIF	87 KB	05/02/2021	Saja Nakhleh
106.GIF	217 KB	05/26/2021	Saja Nakhleh
107.GIF	103 KB	05/26/2021	Saja Nakhleh