

## Family Care - Bug #2336

### Open file - 3ed step (إرسال الملف إلى الخطوة الثالثة)

12/14/2020 01:18 PM - Saja Nakhleh

<b>Status:</b>	Closed	<b>Start date:</b>	12/14/2020
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Saja Nakhleh	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Co-Workers:</b>		<b>Actual Result:</b>	Issue #1: when the task is rejected, it will keep opened, hence it will keep occurring errors as on evidence 20.gif, and the user will need to re-login so the task will reassign to the previous step  NOTE: same issue is occurred on the (إرسال الملف إلى الخطوة الثالثة) step
<b>Severity:</b>	Normal	<b>Environment:</b>	QA
<b>Category:</b>	Open File	<b>Transaction Number:</b>	
<b>Sub-Category:</b>		<b>Username:</b>	USR00029/12345678
<b>Step_Description:</b>		<b>Browser:</b>	
<b>Pre_Conditions:</b>		<b>URL:</b>	
<b>Expected Result:</b>	Issue #1: once the task is rejected it should be closed	<b>Test Case ID:</b>	

**Description**  
Issue #1:  
1. submit new Open file task  
2. Pass the task to the 3ed step (إرسال الملف إلى الخطوة الثالثة)  
3. add comment  
4. click reject then OK

### History

#### #1 - 12/16/2020 12:54 PM - Saja Nakhleh

- Subject changed from Open file - 3ed step (إرسال الملف إلى الخطوة الثالثة) to Open file - 3ed step (إرسال الملف إلى الخطوة الثالثة)
- Description updated
- Assignee changed from Saja Nakhleh to Mohannad Sabra
- Expected Result updated
- Actual Result updated

#### #2 - 12/16/2020 01:09 PM - Saja Nakhleh

- Actual Result updated

#### #3 - 02/22/2021 01:34 PM - Mohannad Sabra

- Assignee changed from Mohannad Sabra to Sewar Tahat

#### #4 - 02/23/2021 03:57 PM - Sewar Tahat

- Status changed from Open to Fixed
- Assignee changed from Sewar Tahat to Saja Nakhleh

#5 - 04/12/2021 01:20 PM - Saja Nakhleh

- Status changed from Fixed to Closed

tested and verified.

#### Files

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20.GIF	291 KB	12/14/2020	Saja Nakhleh
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