

## Family Care - Bug #2335

### Open file - 2ed step ( )

12/10/2020 02:55 PM - Saja Nakhleh

<b>Status:</b>	Closed	<b>Start date:</b>	12/10/2020
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Saja Nakhleh	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Co-Workers:</b>		<b>Actual Result:</b>	<p>Issue #1:</p> <p>1. the mandatory fields are not marked as mandatory and not validated so the user can submit without filling them</p> <p>2. accepts any data type. evidence 21.gif</p> <p>Issue #2:</p> <p>1. an error message will be occurred that requires to add records to ( ) tab, even if the user clicks OK, the message will stay occurring. evidence 15.gif</p> <p>2. ( ) table is shown on the ( ) tab instead of ( ) tab</p> <p>3. if the user clicks ok more 2 times an error will be occurred as on evidence 19.gif ( as the task will not closed and disappeared after the the submit or reject actions !)</p> <p>Issue #3:</p> <p>the error message does not show the tab that contains the mandatory fields. evidence 18.jpg</p> <p>Issue #4:</p> <p>the error messages will be occurred once the dialogue message is opened !! evidence 22.gif</p> <p>Issue #5:</p> <p>the ( ) table will cover the comments field. evidence 23.gif</p> <p>Issue #6:</p> <p>the empty records will be added to the comments section although they will not be accepted if the reject action is clicked ! evidences 24.gif and 25.gif</p>
<b>Severity:</b>	Normal	<b>Environment:</b>	QA
<b>Category:</b>	Open File	<b>Transaction Number:</b>	
<b>Sub-Category:</b>		<b>Username:</b>	USR00122/12345678
<b>Step_Description:</b>		<b>Browser:</b>	Firefox
<b>Pre_Conditions:</b>		<b>URL:</b>	
<b>Expected Result:</b>	Issue #1: 1. the mandatory fields should marked by	<b>Test Case ID:</b>	

<p>red stars</p> <p>2. the (الرقم المطلوب) field should accept numbers and backslashes only i.e: 235/658</p> <p>Issue #2: the task should be submitted to the next step</p> <p>Issue #3: the error message should be informative and show the tab that contains the mandatory fields</p> <p>Issue #4: the error messages should be occurred if the user enter invalid data or if he keeps the mandatory fields empty</p> <p>Issue #5: the (البيانات المطلوبة) table should not affect the comments section</p> <p>Issue #6: the empty records should be prevented in the comments section</p>	
<p><b>Description</b></p> <p>Issue #1:</p> <ol style="list-style-type: none"> <li>1. submit new Open file task</li> <li>2. Pass the task to the 2ed step (الخطوة الثانية)</li> <li>3. Observe mandatory field البيانات المطلوبة tab: البيانات المطلوبة البيانات المطلوبة البيانات المطلوبة</li> <li>4. fill the البيانات المطلوبة field with: Test123البيانات المطلوبة\$!@</li> </ol> <p>Issue #2:</p> <ol style="list-style-type: none"> <li>1. submit new Open file task</li> <li>2. Pass the task to the 2ed step (الخطوة الثانية)</li> <li>3. fill all the mandatory fields including (البيانات المطلوبة) tab</li> <li>4. DON'T click claim and JUST click submit</li> </ol> <p>Issue #3:</p> <ol style="list-style-type: none"> <li>1. submit new Open file task</li> <li>2. Open the task on the 2ed step (الخطوة الثانية)</li> <li>3. Keep the mandatory fields empty and click Submit</li> <li>4. Observe the occurred error message</li> </ol> <p>Issue #4:</p> <ol style="list-style-type: none"> <li>1. in table (البيانات المطلوبة) click add</li> <li>2. Observe the occurred error messages</li> </ol> <p>Issue #5:</p> <ol style="list-style-type: none"> <li>1. add 3 records in (البيانات المطلوبة) table</li> <li>2. Observe the comment section</li> </ol> <p>Issue #6:</p> <ol style="list-style-type: none"> <li>1. Click add new comment action</li> <li>2. observe the added record</li> <li>3. click Reject</li> </ol>	

## History

#1 - 12/14/2020 02:52 PM - Saja Nakhleh

- File 18.GIF added

- File 19.GIF added

- File 21.GIF added
- File 22.GIF added
- File 23.GIF added
- File 24.GIF added
- File 25.GIF added
- Description updated
- Assignee changed from Saja Nakhleh to Mohannad Sabra
- Expected Result updated
- Actual Result updated

## **#2 - 12/27/2020 10:21 AM - Mohannad Sabra**

- Assignee changed from Mohannad Sabra to Musab Khuraisat

Dear Musab,

Kindly take action .

## **#3 - 02/22/2021 01:33 PM - Mohannad Sabra**

- Assignee changed from Musab Khuraisat to Sewar Tahat

## **#4 - 02/23/2021 08:39 PM - Sewar Tahat**

- Status changed from Open to Fixed
- Assignee changed from Sewar Tahat to Saja Nakhleh

## **#5 - 04/12/2021 01:11 PM - Saja Nakhleh**

- File 87.GIF added
- Status changed from Fixed to Feedback
- Assignee changed from Saja Nakhleh to Sewar Tahat

Issue [#1](#):  
tested and verified.

Issue [#2](#):  
needs more business investigation with the client

Issue [#3](#):  
tested and verified.

Issue [#4](#):  
still duplicated

Issue [#5](#):  
tested and verified.

Issue [#6](#):  
Verified. the empty comments will be removed on the submission (core feature)

Issue [#7](#):  
1. keep the (□□□□□□□□□□) table empty  
2. Click delete and observe the occurred error as on evidence 87.gif  
(the delete action should be disabled while the table is empty)

**#6 - 04/12/2021 05:40 PM - Sewar Tahat**

- Assignee changed from Sewar Tahat to Saja Nakhleh

Issue [#6](#) (New Issue): Fixed.

**#7 - 04/14/2021 02:44 PM - Saja Nakhleh**

- Assignee changed from Saja Nakhleh to Sewar Tahat

Issue [#4](#):  
still duplicated.  
<https://www.loom.com/share/88ca82a5b3174054bb6b8527a4a28a98>

Issue [#7](#):  
tested and verified.

**#8 - 04/15/2021 12:35 PM - Sewar Tahat**

- Assignee changed from Sewar Tahat to Saja Nakhleh

Issue#4 >> Fixed.

**#9 - 04/18/2021 06:21 PM - Saja Nakhleh**

- Status changed from Feedback to Closed

issue [#4](#) :  
tested and verified.

Files			
15.GIF	328 KB	12/10/2020	Saja Nakhleh
18.GIF	209 KB	12/14/2020	Saja Nakhleh
19.GIF	251 KB	12/14/2020	Saja Nakhleh
21.GIF	247 KB	12/14/2020	Saja Nakhleh
22.GIF	243 KB	12/14/2020	Saja Nakhleh
23.GIF	134 KB	12/14/2020	Saja Nakhleh
24.GIF	136 KB	12/14/2020	Saja Nakhleh
25.GIF	215 KB	12/14/2020	Saja Nakhleh
87.GIF	216 KB	04/12/2021	Saja Nakhleh