

Family Care - Bug #2330

Open file - fields' validation

11/18/2020 03:53 PM - Saja Nakhleh

Status:	Closed	Start date:	11/01/2020
Priority:	Normal	Due date:	12/06/2020
Assignee:	Saja Nakhleh	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Co-Workers:		Actual Result:	
Severity:	Normal	Environment:	QA
Category:	OpenFile	Transaction Number:	
Sub-Category:		Username:	USR00012/12345678
Step_Description:		Browser:	Chrome
Pre_Conditions:		URL:	
Expected Result:		Test Case ID:	
Description			
<p>Issue #1: The user should enter the status type then the serial number, as well, the serial number should be disabled till the status type is entered (then once the status is entered, the civil id will be lost) . evidence 1.jpg</p> <p>Issue #2: an exception will be occurred once the husband name is entered in case of (house wife type). evidence 2.jpg</p> <p>Issue #3: the scroll bars: the inner scroll bar on the submission form should be for the open file submission form and the outer scroll bar should be for the system main menu(the current behavior is twisted which is not user friendly). evidence 3.gif</p> <p>Issue #4: 1. Open new (open file) task 2. add all the mandatory fields (status, serial number and civil ID) 3. from (إضافة ملف جديد) tab, click add 4. enter the serial number (99999999999999) and any valid civil ID results: an exception will be occurred instead of the error message (invalid serial number. evidence 4.gif</p> <p>Issue #5: 1. for the previous open file task that created in issue #4, keep the (الرقم السري) and (الرقم المدني) empty 2. add (إضافة ملف جديد) with valid data 3. back to (إضافة ملف جديد) and fill it with (الرقم السري) results: an exception will be occurred. evidence 5.jpg</p> <p>Issue #6: 1. for the previous open file task that created in issue #4, click (إضافة ملف جديد) 2. click add 3. select (الرقم المدني) 4. Observe the (الرقم المدني) field !! results: the (الرقم المدني) field is disabled before entering the value. evidence 6.jpg</p> <p>Issue #7: 1. repeat steps 1 to 4 from issue #6 2. click delete beside (إضافة ملف جديد) record results: an error message will be occurred that prevent update the record or delete it before click confirm action !!! evidence 7.gif that</p> <p>Issue #8: 1. create new open file task 2. select (إضافة ملف جديد) from status 3. enter the following serial number and civil ID for a male (i.e: 2102600711 /295071300976)</p>			

results: an exception will be occurred instead of an informative and meaningful info message. evidence 8.gif
\\

History

#1 - 11/18/2020 04:02 PM - Saja Nakhleh

- File 2.GIF added
- Description updated

#2 - 11/30/2020 11:13 AM - Saja Nakhleh

- File 3.gif added
- File 1.GIF added
- File 4.GIF added
- File 5.GIF added
- Description updated

#3 - 11/30/2020 11:29 AM - Saja Nakhleh

- File 6.GIF added
- File 7.GIF added
- Description updated

#4 - 11/30/2020 12:15 PM - Saja Nakhleh

- Assignee changed from Saja Nakhleh to Mohannad Sabra
- Username set to USR00012/12345678
- Browser Chrome added

#5 - 11/30/2020 02:25 PM - Saja Nakhleh

- File 8.GIF added
- Description updated

#6 - 11/30/2020 04:55 PM - Mohannad Sabra

- Due date set to 12/06/2020
- Assignee changed from Mohannad Sabra to Musab Khuraisat
- Start date changed from 11/18/2020 to 11/01/2020

Dear Musab,

Kindly Take action regarding the mentioned points above.

#7 - 12/08/2020 02:38 PM - Musab Khuraisat

- Status changed from Open to Fixed
- % Done changed from 0 to 100

Issue [#3](#) is not fixed

#8 - 12/10/2020 11:31 AM - Musab Khuraisat

- Assignee changed from Musab Khuraisat to Saja Nakhleh

Dear Saja,

Kindly note that we have fixed the issues listed in the report except the issue [#3](#), it needs more time to be solved since its a design issue .

Best Regards.

#9 - 12/10/2020 03:46 PM - Saja Nakhleh

- File 16.GIF added

Issue [#1](#):
tested and verified.

Issue [#2](#):
tested and verified.

Issue [#3](#):
back to the dev team

Issue [#4](#):
the exception is not occurring, but nothing will be work (edit, , delete, add) actions till the user enter the (,)
A message should be occurred that tells the user what preventing him to add a new record to ()

Issue [#5](#):

Issue [#6](#):
tested and verified.

Issue 7:
tested and verified.

Issue [#8](#):
the exception is not occurring now, instead of that the status, serial number and civil id are reset and the remaining fields preserve their inherited values, hence at least the informative message should show that the status should not be related a male. Observe evidence 16.gif

#10 - 12/10/2020 04:09 PM - Saja Nakhleh

- Status changed from Fixed to Feedback

- Assignee changed from Saja Nakhleh to Musab Khuraisat

#11 - 12/17/2020 02:30 PM - Mohannad Sabra

Issue [#4](#):
the exception is not occurring, but nothing will be work (edit, , delete, add) actions till the user enter the (,)
A message should be occurred that tells the user what preventing him to add a new record to ()

(The bug has been fixed and deployed kindly check and confirm)++

Issue [#8](#):

the exception is not occurring now, instead of that the status, serial number and civil id are reset and the remaining fields preserve their inherited values, hence at least the informative message should show that the status should not be related a male. Observe evidence 16.gif

(The bug has been fixed and deployed kindly check and confirm)++

#12 - 12/17/2020 02:30 PM - Mohannad Sabra

- Assignee changed from Musab Khuraisat to Saja Nakhleh

#13 - 12/20/2020 08:28 AM - Saja Nakhleh

- File 1.GIF added

- File 31.GIF added

- File 2.GIF added

- Assignee changed from Saja Nakhleh to Mohannad Sabra

Issue [#3](#):
design issue, back to the dev team

Issue [#4](#):
tested and verified. evidence 2.gif

Issue [#5](#):
verified as the field hidden till the user select (الرجوع الى القائمة) option from (الرجوع الى القائمة)

Issue [#8](#):
tested and verified. evidence 1.jpg

new issue :

Issue [#9](#):
enter invalid civil ID in the (الرقم القومي) field then enter his name and observe the occurred exception
evidence 31.gif

#14 - 12/27/2020 10:02 AM - Mohannad Sabra

- Assignee changed from Mohannad Sabra to Saja Nakhleh

Issue [#9](#):
action has been taken and issue solved.

#15 - 04/07/2021 02:24 PM - Saja Nakhleh

- Status changed from Feedback to Closed

Issue [#9](#):
tested and verified.

Files				
2.GIF		221 KB	11/18/2020	Saja Nakhleh
3.gif		268 KB	11/30/2020	Saja Nakhleh
1.GIF		246 KB	11/30/2020	Saja Nakhleh
4.GIF		266 KB	11/30/2020	Saja Nakhleh
5.GIF		253 KB	11/30/2020	Saja Nakhleh
6.GIF		259 KB	11/30/2020	Saja Nakhleh
7.GIF		131 KB	11/30/2020	Saja Nakhleh
8.GIF		108 KB	11/30/2020	Saja Nakhleh
16.GIF		90.5 KB	12/10/2020	Saja Nakhleh
1.GIF		45.7 KB	12/20/2020	Saja Nakhleh
31.GIF		261 KB	12/20/2020	Saja Nakhleh
2.GIF		121 KB	12/20/2020	Saja Nakhleh