Sprint-10 - Task #2271

Services Design for Mobile and Tablet

06/18/2020 12:38 PM - Yazan Awad

Status: Start date: Closed 06/18/2020

Priority: Normal Due date:

% Done: Assignee: Yazan Awad 100%

Category: **Estimated time:** 0.00 hour Target version: Spent time: 0.00 hour

Co-Workers: **Actual Result:**

Severity: **Environment:** Normal Production

Category: Extranet Transaction Number:

Browser: Sub-Category: Step_Description: URL:

Test Case ID: Pre Conditions:

Description

Expected Result:

Initial Mobile Feedback:

- Membership inquiry:
- 1- Print action is not disabled
- 2- When the device is rotated, the fields needs to be aligned
 - Complaint Request:
- 1- The number fields only takes English numbers
- 2- Align the checkbox "Urgent"
- 3- Fix the attachment Dialog
- 4- Align the Submission Page
 - Tenders Service:
- 1- Long label needs to be truncated
 - Investment activities:
- 1- Long label needs to be truncated
- - Election Service:
- 1- Preview Dialog needs to be smaller
 - Investment Certificate request:
- 1- Alignment issue between all the sections
- 2- The actions "Next" and "Close" are not functioning
- 3- Align the Submission Page
 - Open File Service
- 1- Restore the labels as they were in the desktop view (Name and Date)
- 2- Modify the dialogs "00000 000000" and "000000 00000" to display the action "00000"
- 3- Align the Submission Page
- 4- Remove the expand/Collapse actions from all sections

1/4 06/07/2025

History

#1 - 06/30/2020 11:58 AM - Yazan Awad

- Description updated

#2 - 06/30/2020 02:03 PM - Yazan Awad

- Description updated

#3 - 07/05/2020 12:03 PM - Yazan Awad

- Description updated

#4 - 07/08/2020 03:55 PM - Yazan Awad

- Description updated

Membership inquiry:

- 1- Print action is not disabled (Fixed)
- 2- When the device is rotated, the fields needs to be aligned (Fixed)

Complaint Request:

- 1- The number fields only takes English numbers (Not Fixed)
- 2- Align the checkbox "Urgent" (Fixed)
- 3- Fix the attachment Dialog (Fixed)
- 4- Align the Submission Page (Fixed)

Tenders Service:

1- Long label needs to be truncated (Fixed)

Investment activities:

- 1- Long label needs to be truncated (Fixed)

Election Service:

1- Preview Dialog needs to be smaller (Fixed)

Investment Certificate request:

- 1- Alignment issue between all the sections (Fixed)
- 2- The actions "Next" and "Close" are not functioning (Fixed)
- 3- Align the Submission Page (Fixed)

Open File Service

- 1- Restore the labels as they were in the desktop view (Name and Date) (Fixed)
 2- Modify the dialogs "DDDDD DDDDD" and "DDDDDD" to display the action "DDDDD" (Fixed)
- 3- Align the Submission Page (Fixed)

06/07/2025 2/4

#5 - 07/12/2020 11:31 AM - Yazan Awad

- File MicrosoftTeams-image (2).png added

Feedback on Iphone 6s and 7:

- 1- The tables in the services cannot be scrolled (Blocker)
- 2- The VPN is still not working (Could not Reach the services that needs login)
- 3- When clicking on the open file fields it auto-zooms to the field
- 4- Services labels are bold

Issue not related to the Services:

1- when using any search field and clicking on the search action from the iphone keyboard ... error message is displayed related to the poll (Check attached Screenshot)

#6 - 07/15/2020 11:32 AM - Yazan Awad

- Description updated
 - Open File Service

- 3- Align the Submission Page (Fixed)
- 4- Remove the expand/Collapse actions from all sections (Fixed)

Feedback on Iphone 6s and 7:

- 1- The tables in the services cannot be scrolled (Blocker) (Fixed)
- 2- The VPN is still not working (Could not Reach the services that needs login) (Waiting for MoSA to Handle)
- 3- When clicking on the open file fields it auto-zooms to the field (iphone feature on any website) (Ignore)
- 4- Services labels are bold (The font type on Iphone is displayed like that .. nothing that we can do) (Ignore)

Issue not related to the Services:

1- when using any search field and clicking on the search action from the iphone keyboard ... error message is displayed related to the poll (Check attached Screenshot) (Not Fixed)

#7 - 07/22/2020 10:12 AM - Yazan Awad

Feedback on Tablets:

3/4 06/07/2025

- 1- Submission Page for the Open File Service
- 2- Alignment issue in the Certificate Request Service

#8 - 07/22/2020 05:19 PM - Yazan Awad

- % Done changed from 0 to 80
- 1- Submission Page for the Open File Service (Fixed)
- 2- Alignment issue in the Certificate Request Service (All the fields are aligned except one field)

#9 - 07/23/2020 12:23 PM - Yazan Awad

- Assignee changed from Rahmeh Al Naimat to Yazan Awad
- % Done changed from 80 to 100
- Environment Production added
- Environment deleted (QA)

All issues has been fixed, this task can be closed.

Thank you.

#10 - 07/26/2020 11:35 AM - Yazan Awad

- Status changed from Open to Closed

Files

MicrosoftTeams-image (2).png 55.2 KB 07/12/2020 Yazan Awad

06/07/2025 4/4