

Portal - Employment - Bug #1871

error is displayed when the user attempts to retrieve the document from counter

09/25/2019 01:41 PM - Israa Naser

Status:	Fixed	Start date:	09/25/2019
Priority:	Normal	Due date:	
Assignee:	Israa Naser	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Co-Workers:	Israa Naser	Actual Result:	
Severity:	Normal	Environment:	QA
Category:	PAMP PHASE II - Portal - Employment	Transaction Number:	
Sub-Category:		Browser:	Chrome
Step_Description:		URL:	
Pre_Conditions:		Test Case ID:	
Expected Result:		SERVICE_ID:	110
Description When the user attempts to retrieve a document from counter, error is displayed even though the user has uploaded the signed report to the system Same error is displayed for services 110 & 111 & 115 & 120 90 & 91			

History

#1 - 09/29/2019 12:57 PM - Shatha Alasir

- Assignee changed from Shatha Alasir to Mohammad Joudeh

same problem

#2 - 09/29/2019 02:35 PM - Mohammad Joudeh

- Assignee changed from Mohammad Joudeh to Shatha Alasir

fixed, 110,111 and 109 also

#3 - 10/15/2019 11:33 AM - Israa Naser

- File 115 - Retrieve the request in counter.PNG added

Same error on Service 115. thanks

#4 - 10/15/2019 11:33 AM - Israa Naser

- Description updated

#5 - 10/15/2019 12:03 PM - Israa Naser

- File 120 - error on getting the request from counter.PNG added

- Description updated

Same error on Service 120. thanks

#6 - 10/15/2019 04:43 PM - Israa Naser

- File 900000003816 - error on counter request.PNG added
- Description updated

same error on service 90
request number 900000003816

#7 - 10/15/2019 05:11 PM - Israa Naser

- File 910000003826 - error on counter.PNG added
- Description updated

same error on service 91 (910000003826)
check screenshot attached

#8 - 10/20/2019 09:39 AM - Shatha Alasir

- Assignee changed from Shatha Alasir to Mohammad Joudeh

kindly check this service too

#9 - 10/20/2019 12:36 PM - Mohammad Joudeh

- Status changed from Open to Fixed
- Assignee changed from Mohammad Joudeh to Shatha Alasir

fixed
115,120,90,91

#10 - 10/21/2019 11:21 AM - Shatha Alasir

- Assignee changed from Shatha Alasir to Israa Naser

#11 - 10/31/2019 11:30 AM - Israa Naser

Tested for 90 & 91 that error is no longer displayed. thanks

Files

1100000003154 - retrieve a portal request.PNG	229 KB	09/25/2019	Israa Naser
1110000003155 - retrieve a portal request.PNG	244 KB	09/25/2019	Israa Naser
115 - Retrieve the request in counter.PNG	22.7 KB	10/15/2019	Israa Naser
120 - error on getting the request from counter.PNG	30.4 KB	10/15/2019	Israa Naser
900000003816 - error on counter request.PNG	88.8 KB	10/15/2019	Israa Naser
910000003826 - error on counter.PNG	29.5 KB	10/15/2019	Israa Naser