Portal - Employment - Bug #1816

Print Visa - MPMF 006 - a user access related error message is displayed when the user tried to retrieve a Print Visa request

09/15/2019 04:45 PM - Israa Naser

Status:	Feedback		**Start date:**	09/15/2019
Priority:	Normal		**Due date:**	
Assignee:	Israa Naser		**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:			**Spent time:**	0.00 hour
Co-Workers:	Israa Naser		**Actual Result:**	
Severity:	Normal		**Environment:**	QA
Category:	PAMP PHASE II - Employment		**Transaction Number:**	
Sub-Category:			**Browser:**	Chrome
Step_Description:			**URL:**	
Pre_Conditions:			**Test Case ID:**	
Expected Result:			**SERVICE_ID:**	106

Description

When the counter employee U01101093862588 / Osama tries to get a submission form of type Print Visa
an error related to user access is displayed (check screenshot attached)

Duplicated on service 107

History

#1 - 09/15/2019 05:49 PM - Israa Naser

- Priority changed from Normal to High

#2 - 09/16/2019 11:26 AM - Shatha Alasir

- Status changed from Open to Feedback

yes that is correct the file id you are using is 23123131 and it does not exist,
there is a validation condition on the procedure that checks if the applying user allowed to perform this service on the governorate of the file, but it
didn't find the file so it rejected the transaction

#3 - 09/16/2019 11:27 AM - Shatha Alasir

- Assignee changed from Shatha Alasir to Israa Naser

#4 - 09/16/2019 05:26 PM - Israa Naser

- Description updated

#5 - 09/18/2019 04:05 PM - Israa Naser

- File Counter retrieving the request - Service 106.PNG added

The request is fetched successfully in Service 106 ☐☐☐ ☐☐☐☐☐☐ ☐☐☐☐☐

#6 - 09/23/2019 05:38 PM - Israa Naser

- Priority changed from High to Normal

#7 - 09/23/2019 05:54 PM - Israa Naser

- File 106 - retrieve a portal request.PNG added

- File 107 - retrieve a portal request.PNG added

- Assignee changed from Israa Naser to Shatha Alasir

- Co-Workers Israa Naser added

- Co-Workers deleted (Osama Zgool)

Shatha, the errors attached in images
106 - retrieve a portal request.PNG
107 - retrieve a portal request.PNG
are displayed when i retrieve a portal request from services 106 & 107
could you please check ? thanks

#8 - 09/25/2019 01:34 PM - Shatha Alasir

- Assignee changed from Shatha Alasir to Israa Naser

for the service 106 ░░░░ ░░░ ░░░░░░ ░░░░░ ░░░
for the service 107 ░░░░░ ░░░ ░░░░░░░ ░░░ but the message should be changed, so I will refer to the DB team to change the message to show that the visa number doesn't not exist

Files

user access error on retrieving the submission form from counter.PNG	24.7 KB	09/15/2019	Israa Naser
Counter retrieving the request - Service 106.PNG	196 KB	09/18/2019	Israa Naser
106 - retrieve a portal request.PNG	104 KB	09/23/2019	Israa Naser
107 - retrieve a portal request.PNG	140 KB	09/23/2019	Israa Naser