# Portal - Employment - Bug #1813

High

# Issuing a work visa - RMPMF 001 - Request is not retrieved in counter

09/15/2019 03:46 PM - Israa Naser

Status: Closed

Due date:

Start date:

09/15/2019

100%

Assignee: Israa Naser % Done:

Category: Estimated time: 0.00 hour
Target version: Spent time: 0.00 hour

Co-Workers: Shatha Alasir Actual Result:

Severity: Normal Environment: QA

Category: PAMP PHASE II - Employment Transaction Number:

Sub-Category: Browser: Chrome

Step\_Description: URL:

Pre\_Conditions: Test Case ID:

Expected Result: SERVICE\_ID: 73

## Description

**Priority:** 

retrieving the request from counter shows an empty message with no details, and the request is not retrieved

## History

#### #1 - 09/15/2019 05:49 PM - Israa Naser

- Priority changed from Normal to High

## #2 - 09/16/2019 03:08 PM - Shatha Alasir

- Status changed from Open to Feedback

the file id doesn't exists,

## #3 - 09/16/2019 03:08 PM - Shatha Alasir

- Assignee changed from Shatha Alasir to Israa Naser

### #4 - 09/22/2019 06:09 PM - Israa Naser

- Status changed from Feedback to Closed
- % Done changed from 0 to 100
- Co-Workers Shatha Alasir added
- Co-Workers deleted (Osama Zgool)

Requirment in SRS under 4.3.1 Initiation— Print Visa Use Case ID: RMPMF 006

Closed as Done, the request is retrieved successfully in counter when the File ID exists.

#### **Files**

06/06/2025 1/1