# eServices - Bug #158

# Available actions - Compensation manager step

08/07/2016 11:07 AM - Saja Nakhleh

Status: Closed

Priority: Normal

Assignee: Saja Nakhleh

Category:

Target version:

Co-Workers:

**Start date:** 08/03/2016

Due date:

**% Done:** 100%

Estimated time: 0.00 hour

Spent time: 0.00 hour

Actual Result: 1- "Contact Compensation Committee"

action is not exit!

2- "Preview Survey Report" is NOT exist 3- "Contact Direct Chairman" is NOT

exist

4- "Add/Update attachment" action is

available

5- " Request info" action is available

Severity: Normal

Category: Compensation

Sub-Category: Worklist

Step\_Description:

Pre\_Conditions: Expected Result:

1- "Contact Compensation Committee"

should be exist

2- "Preview Survey Report" should be

exist

3- "Contact Direct Chairman" should be

exist

4- "Add/Update attachment" action

should be HIDDEN

5- " Request info" action should be

HIDDEN

**Environment:** Development

Transaction Number: 4022016001820471

Username: kmalali
Browser: Firefox

URL:

Test Case ID:

# Description

#### Stens

- 1- Open a transaction that assigned to Manager step
- 2- Observe the following actions:
- a- "Contact Compensation Committee" action
- b- "Preview Survey Report" action
- c- "Contact Direct Chairman" action
- d- "Add/Update attachment" action
- e- "Request info" action

# History

#### #1 - 08/08/2016 02:49 PM - Saja Nakhleh

- Description updated
- Expected Result updated
- Actual Result updated

### #2 - 08/09/2016 11:06 AM - Saja Nakhleh

- Description updated
- Expected Result updated
- Actual Result updated

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### #3 - 08/09/2016 11:23 AM - Saja Nakhleh

- Description updated
- Expected Result updated
- Actual Result updated

#### #4 - 08/23/2016 10:09 AM - Hazem Shoushari

- Status changed from Open to Fixed
- Assignee changed from Hazem Shoushari to Saja Nakhleh
- % Done changed from 0 to 100
- Environment Development added
- Environment deleted (QA)

"Request info" action is available, and it should be.

### #5 - 10/05/2016 10:29 AM - Saja Nakhleh

- Status changed from Fixed to Feedback
- Assignee changed from Saja Nakhleh to Hazem Shoushari

Kindly consider the following issue - which missed - :

3- "Contact Direct Chairman" should be exist

#### #6 - 10/16/2016 12:16 PM - Hazem Shoushari

- Assignee changed from Hazem Shoushari to Saja Nakhleh

this action: "Contact Direct Chairman" is the "escalate action" its self.

### #7 - 10/26/2016 10:31 AM - Saja Nakhleh

- Status changed from Feedback to Closed

As confirmed, we will use escalation action while it covers the [Contact Direct Chairman] scenario

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