

eServices - Bug #12

Escalate transaction - available actions

04/21/2016 11:11 AM - Saja Nakhleh

Status:	Closed	Start date:	04/21/2016
Priority:	Normal	Due date:	
Assignee:	Saja Nakhleh	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Co-Workers:		Actual Result:	all the actions are available; consider the attached evidence
Severity:	Normal	Environment:	QA
Category:	initial design - commercial	Transaction Number:	
Sub-Category:		Username:	
Step_Description:		Browser:	Firefox
Pre_Conditions:		URL:	
Expected Result:	ONLY "Return transaction" action is available	Test Case ID:	
Description Pre-Condition: 1- Create new transaction then submit it Steps: 1- From the Worklist screen, Open the transaction 2- Click claim 3- Enter a comment then click Escalate 4- Login using the manager of the user who escalated the transaction 5- Observe the available actions			

History

#1 - 04/21/2016 04:04 PM - Saad Jaradat

- Status changed from Open to Feedback
- Assignee changed from Saad Jaradat to Saja Nakhleh

this is correct.
You can check with Raed and ask him to correct the SRS.

#2 - 04/24/2016 11:52 AM - Raed Al Ghamry

Since it's a common behavior for all eservices for this common action, then no need to change what it is, I'll update the SRS regarding this.

#3 - 04/28/2016 03:17 PM - Saja Nakhleh

- Status changed from Feedback to Closed

Confirmed. Thanks

Files

Escalation.GIF	152 KB	04/21/2016	Saja Nakhleh
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