

## eServices - Bug #109

### Claim action is not working in the work list screen for any user type.

07/24/2016 03:10 PM - Osama Zgool

<b>Status:</b>	Closed	<b>Start date:</b>	07/24/2016
<b>Priority:</b>	Immediate	<b>Due date:</b>	
<b>Assignee:</b>	Osama Zgool	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Co-Workers:</b>		<b>Actual Result:</b>	Claim action is not working in the work list screen for any user type.
<b>Severity:</b>	Major	<b>Environment:</b>	Development
<b>Category:</b>	Aerial Schemas & Photographs	<b>Transaction Number:</b>	4042016001819591
<b>Sub-Category:</b>	Work List	<b>Username:</b>	
<b>Step_Description:</b>		<b>Browser:</b>	Chrome
<b>Pre_Conditions:</b>		<b>URL:</b>	
<b>Expected Result:</b>	The Claim button should do the following: -System shall hide the Claim button -System shall hide the transaction from the other users that are assigned to the Fees Auditor role group. -System shall display all the other actions granted to the user. -System shall enable all the editable fields, buttons and attachments.		
<b>Description</b> Claim action is not working in the work list screen for any user type.  Steps to reproduce: 1-Login to work list with a GIS Auditor user. 2-Select any transaction (ex: 4042016001819591) 3-Click Claim button. 4-Observe the result.  Please find the attached video for more information.			

#### History

##### #1 - 07/24/2016 03:12 PM - Osama Zgool

- File ClaimActionFailure.mp4 added

##### #2 - 07/24/2016 04:47 PM - Ahmad Mustafa

- Status changed from Open to Fixed

- Assignee changed from Ahmad Mustafa to Osama Zgool

##### #3 - 09/07/2016 03:31 PM - Osama Zgool

- Status changed from Fixed to Closed

QA retest Passed on the DEV Environment.

The Claim button is working properly for all users in the work list.

Files

ClaimActionFailure.mp4	602 KB	07/24/2016	Osama Zgool
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