### Dispute Transactions

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| **Use Case ID: UTL TRANS 002** |
| **Use Case Name:**  **Talabat request on dispute module** |
| **Description** | Allow PAM users to review all Talabat transactions through back-end “counter”. |
| **Stakeholders** |  |
| **Service Channels** | Backend users |
| **Analyzed by**  | Abdelrhaman Almomani |
| **SRS documented by** | Abdelrhaman Almomani |
| **Developed by** |  |
| **Pre-conditions** |
| **#** | **Description** | **Business Rules** |
| 1. | Check “[General Requirements](#_General_Requirements)” above. |  |
|  | The user should attache the civil card in the system by using a special device. | The system should fetch the civil ID from the attached card. |
| **Basic Scenario** |
| **#** | **Description** | **Business Rules** |
|  | User should access the transactions info screen. |  |
|  | The user should enter the civil ID of labor. | we will use a card reader to get the labor civil id automatically |
|  | The user should click on “جلب الطلب” button to review the selected transaction. |  |
|  | The system should call this procedure when the user click on get oreder “جلب الطلب” :sec\_pkg.get\_transactions\_by\_civil\_id ( p\_user\_id VARCHAR2, p\_labor\_civil\_id varchar2, is\_success OUT NUMBER, trans\_id OUT NUMBER, taskflow\_id OUT VARCHAR, RETURN\_MESSAGE OUT VARCHAR); | p\_user\_id => login Username**In this case the system should pass the “trans\_id” to the next screen.****Hint:****The procedure should returen the screen** “taskflow\_id” **so the system should open screen according to the return value from this field.**  |
| **Prototype** |
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#### REQUIRED FUNCTIONS AND PROCEDURES TO BE CREATED

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| Package name | sec\_pkg |
| Function/procedure | Procedure  | name | get\_dispute\_transactions |
| In parameters |  p\_user\_id VARCHAR2, p\_labor\_civil\_id varchar2 |
| Description  |  يعمل على استرجاع الطلبات المحوله الى علاقات العمل بحيث يتم استرجاع الطلبات بالاعتماد على الرقم المدني للعامل اذا كان رقم العامل p\_labor\_civil\_id ليس من ضمن البيانات ادنها يجب اظهار الرسالة التالية :لا يوجد طلب للعامل SELECT I.trans\_id, I.trans\_parent\_id, I.service\_id, I.trans\_stage, I.labor\_id, (SELECT CIVIL\_ID FROM MPM\_LABOR\_PROFILE\_TRANS WHERE TRANS\_PARENT\_ID = I.trans\_id) AS CIVIL\_ID, IV.TASKFLOW\_IDFROM mpm\_work\_visa\_trans I, UTL\_SERVICE II , SEC\_MENUS IVWHERE I.trans\_stage = 13 AND II.SERVICE\_ID = I.SERVICE\_ID AND II.MENU\_ID = IV.MENU\_ID and (SELECT CIVIL\_ID FROM MPM\_LABOR\_PROFILE\_TRANS WHERE TRANS\_PARENT\_ID = I.trans\_id) =: p\_civil\_idUNION ALLSELECT I.trans\_id, I.trans\_parent\_id, I.service\_id, I.trans\_stage, I.labor\_id, (SELECT CIVIL\_ID FROM MPM\_LABOR\_PROFILE\_TRANS WHERE TRANS\_PARENT\_ID = I.trans\_id) AS CIVIL\_ID, IV.TASKFLOW\_IDFROM MPM\_WORK\_PERMIT\_TRANS I, UTL\_SERVICE II , SEC\_MENUS IVWHERE I.trans\_stage = 13 AND II.SERVICE\_ID = I.SERVICE\_ID AND II.MENU\_ID = IV.MENU\_ID and (SELECT CIVIL\_ID FROM MPM\_LABOR\_PROFILE\_TRANS WHERE TRANS\_PARENT\_ID = I.trans\_id) =: p\_civil\_id ; |
| Expected to return | is\_success OUT NUMBER,trans\_id OUT NUMBER,taskflow\_id OUT VARCHAR,RETURN\_MESSAGE OUT VARCHAR |